

The Collegiate Learning Assessment at UGA: Campus Report from the 2014-15 Administration

The Collegiate Learning Assessment (CLA+) at the University of Georgia

This report discusses the administration and results of the 2013-15 CLA+ to freshmen and seniors at the University of Georgia. Included with this document is the 2015 CLA+ Institutional Report for the University of Georgia ("Institutional Report"). The University of Georgia has administered the Collegiate Learning Assessment since 2008, following the adoption of the new General Education Core Curriculum. The new curriculum embeds learning goals for written communication and critical thinking in course content throughout the General Education Core Curriculum. These learning goals are closely aligned with skills the CLA seeks to measure.

The CLA is an open-ended assessment measure developed by the Council for Aid to Education (CAE) of the University of Missouri that calculates an institution's contribution to the development of the critical thinking, analytic reasoning, problem-solving and writing skills of its students. According to the CAE, the CLA, or the revised CLA+, has been used by over 700 institutions in the United States. The General Education Subcommittee of the University Council's Curriculum Committee determined the Collegiate Learning Assessment to be an appropriate measure for assessing the skills and abilities targeted by the Core Curriculum. The goals for using the CLA at UGA were to 1) evaluate and improve the curriculum, 2) provide comparative data with peer universities, 3) meet requirements for UGA's participation in the Voluntary System of Accountability, and 4) help meet regional accreditation requirements for ongoing assessment of student attainment of general education competencies.

Value-added Methodology

The CLA seeks to measure value-added achievement, or how much the institution contributes to the development of the targeted skills. To accomplish this, CLA+ uses the statistical technique of hierarchical linear modeling to estimate the degree to which the observed senior mean CLA score meets, exceeds, or falls below expectations by controlling for two factors: the level of entering academic ability (EAA) of seniors when they entered the institution¹ and the mean CLA performance of freshmen at the institution. This methodology allows for comparison between schools that have different academic achievement levels of entering students by controlling for entering ability.

CLA Becomes CLA+

In 2013 the CLA was revised to become CLA+. The purpose of the change was to enhance the focus of the test, from one used to help institutions estimate their contributions to students' higher order thinking skills (a focus on the institution) to one used to provide reliable information about educational growth at the student level (focus on the student). UGA used the revised CLA+ for the 2014-15 year.

Principle changes to the new instrument involve the nature of the tasks that students complete and new features of the score reports that are available to both the institution and to individual student participants. Prior to 2013, the CLA randomly assigned one of two tasks to participants: the **Performance Task** or the **Analytic Writing Task**. With the change to CLA+,

¹ Entering Academic Ability (EAA) of seniors is estimated using SAT Math + Critical Reading or ACT Composite scores scores on the SAT scale (2014-15 CLA+ Institutional Report, Appendix B, p. 11)

participants now complete a **Performance Task** and 25 **Selected-Response Questions**. The Selected-Response questions evaluate the analytic writing skills of students. The revised instrument also offers student-level data, Mastery Level results, and data on student effort and engagement with the test. Table 1 compares the tasks, skills assessed, and results given in the CLA and the CLA+.

Table 1. Comparison of CLA and CLA+

	CLA	CLA+
The Instrument		
Performance Task (90 minutes)	•	
Analytic Writing Tasks (75 minutes)	•	
Performance Tasks (60 minutes)		•
Selected Response-Questions (30 minutes)		•
Skills Assessed		
Analysis and Problem Solving	•	•
Writing Effectiveness	•	•
Writing Mechanics	•	•
Critical Reading and Evaluation		•
Scientific and Quantitative Reasoning		•
Critiquing an Argument	•	•
Results		
Summary Results: Freshmen & Seniors	•	•
Summary Results: Sophomores & Juniors		•
Reliable for Interpretation at Institution Level	•	•
Reliable for Interpretation at Student Level		•
Norm-based Results	•	•
Mastery Level Results		•
Data on Student Motivation		•

CLA+ Sampling

CLA+ recommends a sample of at least one hundred students for each fall and spring cross-sectional assessment. The most common model for institutions that use CLA+ is to sample 100 freshmen for a fall test administration and 100 seniors for a spring test administration, the model that we have followed previously with the CLA. In an institution as large as UGA we would prefer to sample a much larger number, but the cost of the test, at \$35 per student, prohibits a larger sample. We instead aim to capture a sample that is representative of the general UGA population. Because CLA+ uses students' SAT scores to predict expected CLA scores that can be compared with actual CLA scores to calculate a measure of "value added" by the institution, UGA also uses SAT scores to stratify the population sample. This step also helps diminish any self-selection bias toward high-achieving students. We further stratify the sample based on demographic information such as race and ethnicity, to obtain a sample representative of the UGA population. A description of our sampling plan is included in Appendix A of this document, and a summary of the 2014-15 CLA+ participants is given in Section 6 of the Institutional Report (p. 7). For the senior sample we also add a layer of stratification based on school/college, as by their senior year students are completing discipline-specific curricula. The 2014-15 CLA+ administration included 104 freshmen and 88 seniors. We fell short of our target for the senior sample, despite reminder emails from OAP, a reminder from the school/college associate deans that assisted in identifying the students, and even OAP efforts to reschedule senior students that missed the test session for which they initially registered.

CLA+ Results for UGA Freshmen and Seniors

The 2015 CLA+ Institutional Report includes results for both the fall 2014 administration to freshmen and the spring 2015 administration to seniors. The Institutional Report presents a

variety of information related to student mean scores on CLA+ tasks, student subscores and Mastery Levels, value-added estimates and comparison of scores to other institutions, as well other information related to participant characteristics, engagement with the tasks, and test methodology. This summary will highlight UGA scores and subscores on the principle tasks, the value-added estimates, and comparison of UGA student scores to those at other institutions.

Total CLA+ Scores

Table 2 below presents the mean scores and percentile ranks for UGA freshmen and seniors who took the CLA+ in 2014-15 (Institutional Report, p. 2). Standing out among these results are UGA scores in the 97th and 98th percentile of total CLA+ scores.

2014-15 Senior Scores						
	Mean Score	Mean Score Percentile Rank				
Total CLA Score	1255	97				
Performance Task	1229	94				
Selected Response Questions	1280	98				
2014-15 Freshmen Scores						
	Mean Score	Mean Score Percentile Rank				
Total CLA Score	1213	98				
Performance Task	1201	97				
Selected Response Questions	1224	98				

Mastery Levels and CLA+ Subscores

Two features now available with the new CLA+ are the reporting of Mastery Levels, or distinctions in student performance relative to student proficiency in critical thinking and written communication, and subscores for the skill categories underlying the test tasks. CLA+ Mastery Levels – Below Basic, Basic, Proficient, Accomplished, Advanced - correspond to specific evidence of critical-thinking and written communication skills. Mastery Levels for the 2014-15 CLA+ administration are reported in Table 3 of this report and on page 3 of the Institutional Report. In the case of both UGA freshmen and seniors, most participants fell into the

"Accomplished" category (47% of freshmen, 53% of seniors). A description of all Mastery Levels is included in Appendix H of the Institutional Report.

	Mean Total CLA Score	Mean Mastery Level	Percent Below Basic	Percent Basic		Percent Accomplished	Percent Advanced
Freshmen	1213	Proficient	3	14	29	47	7
Seniors	1255	Accomplished	2	8	24	53	13

Table 3. Mastery Levels, by Class

The CLA+ also now reports subscores across the Performance Task and Selected-Response Questions. Performance Task subscores are calculated for Analysis and Problem Solving, Writing Effectiveness, and Writing Mechanics scored on a scale of 1 through 6. UGA freshman and seniors consistently performed at 4 or above on this scale. A greater percentage of seniors than freshmen scored a 4 or better for all three skill areas. Of particular note is the greater percentage of seniors with scores of 5 across skill areas. Selected-Response Questions mean subscores are reported on a scale ranging from approximately 200 to 800. CLA+ reports UGA performance as percentile scores in the skill areas of Scientific and Quantitative Reasoning, Critical Reading and Evaluation, and Critique-an-Argument. UGA freshmen and seniors scored in the 75th percentile in these skill areas, with subscores ranging from 619 to 668. The CLA+ subscores for Performance Task and Selected-Response Questions for UGA students are found on page 5 of the Institutional Report.

CLA+ Value-Added Estimates and Comparison to Other Schools

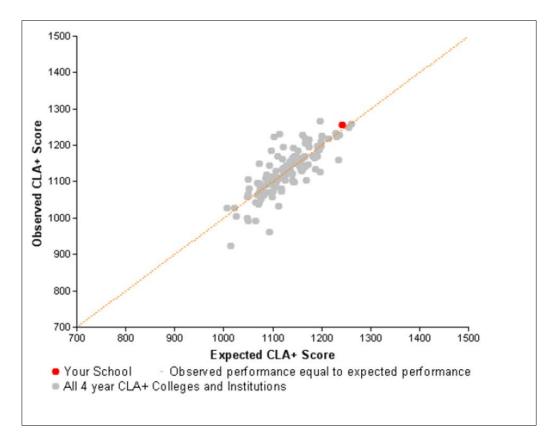
As previously noted, CLA+ data allows us to relate student growth meaningfully to the growth of students at other institutions. Table 4 below presents the value-added scores,

percentile ranks and performance level for UGA students across CLA+ tasks (Institutional Report, p. 4).

	Value-Added Score	Performance Level	Value-Added Percentile
			Rank
Total CLA Score	0.30	Near Expected	67
Performance Task	0.04	Near Expected	50
Selected Response	0.71	Near Expected	75
Questions			

 Table 4.
 Value-Added Estimates

The value-added scores are used to determine the performance level. In this case, scores between +1.00 to -1.00 standard deviation units result in a performance level of "near expected." The value-added percentile rank in the last column indicates the percentage of colleges and universities whose value-added scores fall below those of UGA. The data demonstrate that on Total CLA Score and Selected Response Questions, UGA students exceed students at many of the other participating post-secondary institutions. Figure 1 also shows UGA's achievement in comparison to other four-year colleges and universities relative to their expected performance as predicted by the value-added model. The diagonal line represents the intersection of expected performance and observed performance. Vertical distance from the diagonal line indicates the value added by the institution. Institutions falling above the diagonal line are those that add more value than expected and those who fall below add less value than expected based on the



CLA+ model. UGA's placement is highlighted in red.

Figure 1. Expected vs. Observed CLA+ Scores (Institutional Report, p. 4)

As illustrated in the figure, UGA students have both expected mean scores and observed mean scores near the very top of the distribution of other participating four-year institutions. The high performance of UGA students is consistent with the high performance of our students in previous administrations of the CLA (http://oap.uga.edu/assessment/gen_ed_inst_wide/); UGA students have consistently met or exceeded expectations. However, the very slight positive location of UGA above the regression line indicates that some but not much of the score is a result of the value added by the institution. In this sense, UGA meets but does not exceed expectations like many schools in the CLA+ sample (Institutional Report, Appendix E, pp. 20-

23). This may be attributable to the high-achieving nature of UGA students even as they enter the institution, so that it is difficult to capture "value-added" by this single measure.

Summary and Future Plans for CLA+

The CLA+ is one of several commercial measures in use at UGA for assessing general education outcomes. Following the administration of the 2011-12 CLA, the Office of Academic Planning (OAP) and the General Education Subcommittee decided that a staggered administration of the test would replace an annual assessment to meet UGA's needs. CLA+ administrations are now alternately scheduled with other measures such as the National Survey of Student Engagement and the College Basic Academic Subjects Examination. The OAP, the Office of the Vice President for Instruction, and the General Education Subcommittee are engaged in ongoing conversations regarding new and better approaches to assessment of general education, and those conversations will provide an opportunity to revisit our use of this measure. To be certain, there are some benefits to continued use of CLA+. The skills tested by CLA+ align nicely with areas of the General Education Core Curriculum at UGA. The addition of subscores for Scientific and Quantitative reasoning in the revised instrument make its use even more salient. In addition, student feedback, both anecdotal and collected with the instrument (Appendix D5 of Institutional Report), indicates that most participants are moderately or very engaged by the tasks in the test. There is also a potential drawback to the use of CLA+. The comparison schools include only one peer institution, The Ohio State University, and one aspirational institution, the University of Texas at Austin. In the future UGA may wish to move to a measure that examines similar skills but also allows us to compare our students to those in our peer and aspirational groups, or perhaps another group, such as AAC&U institutions. In

summary, both the results of the test, current and past, and the fitness of it need to be considered as UGA advances a new plan for assessment of general education outcomes.



APPENDIX A:

2014-15 CLA+ Sampling Plan and Administration

Sampling Plan

CLA+ recommends a sample of at least one hundred students for each fall and spring crosssectional assessment. The most common model for institutions that use CLA+ is to sample 100 freshmen and 100 seniors, and that is the model that we have followed in past administrations. In an institution as large as UGA we would prefer to sample a much larger number, but the cost of the test, at \$35 per student, prohibits a larger sample. We instead aim to capture a sample that is representative of the general UGA population based on the criteria described below.

CLA+ uses students' SAT scores to predict expected CLA scores that can be compared with actual CLA scores to calculate a measure of "value added" by the institution. Therefore, the first step in our administration plan is to use SAT scores to stratify the sample, as noted below. This step also helps diminish any self-selection bias toward high-achieving students. We further stratify the sample based on demographic information such as race and ethnicity, to obtain a sample representative of the UGA population. For the senior sample (spring) we also add a layer of stratification based on school/college, as by their senior year students are completing discipline-specific curricula.

The following information outlines the principle steps of our sampling plan for CLA+ in 2014-15:

Fall 2014

- Request data/contact information for first-time freshman from Institutional Research (entire cohort).
- Email freshman cohort requesting volunteers for participation in the CLA+.
- Incentive: The OAP and the Office of the Vice President for Instruction will jointly fund the incentive of a \$50 Walmart gift card for each student that completes the CLA+.
- Select 200 students from list of volunteers:
 - Representative samples chosen by SAT score quartiles as well as other demographic information (gender, ethnicity).
- Schedule test date and time with sample (typically between 105 & 110 students end up participating).

Spring 2015

- Request data/contact information for non-transfer seniors from each school/college (graduating in May) from Institutional Research.
- Organize each list by SAT quartiles, and identify an appropriate sample size for each college and school (based on the size of the school/college).
- Request deans/associate deans from each school/college to select designated number of students to participate (again, a goal of 105-110).
- Incentive: In the past, we have been able to offer free Tate deck parking for graduation to senior students who take the CLA+, and this has been a moderately effective recruiting incentive. For this administration will Parking Services has agreed to provide a parking pass for the lot adjacent to Legion Field for each student that completes the CLA+
- Schedule test date and time with students designated by dean.

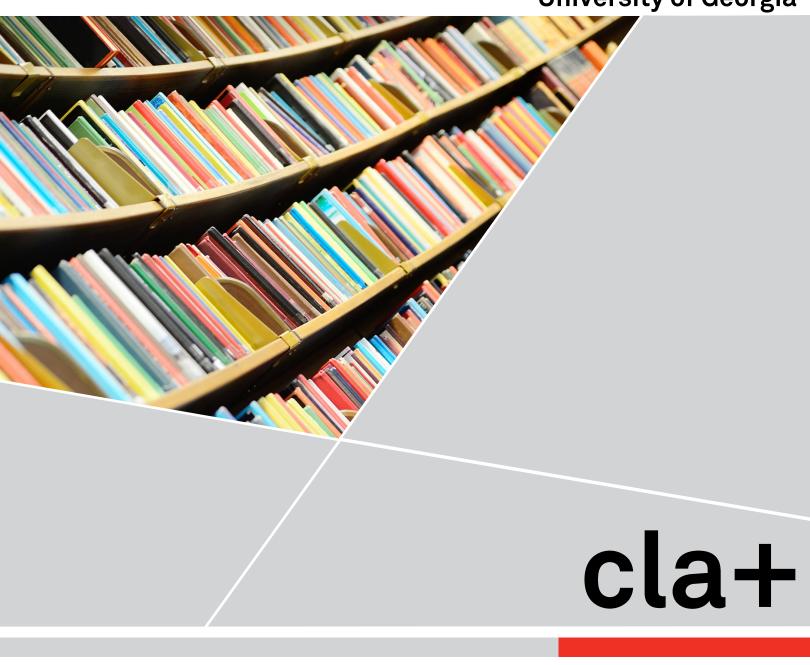
Administration Timeline

Freshmen are typically tested during the last two weeks of September, while seniors are tested during the first two weeks of April. During the month of July the Office of Academic Planning will be working with CLA+ team members from the Council for Aid to Education (CAE, creators of CLA+) to determine the precise dates of each testing window. We will also be working with the Miller Learning Center to secure space for the test administration.

Spring 2015 CLA+ Results

Institutional Report

University of Georgia



EXECUTIVE SUMMARY

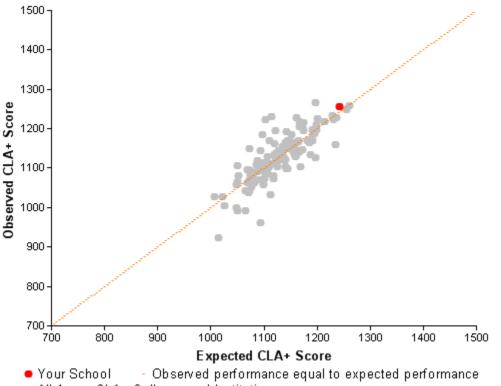
CLA+ has two primary uses. The first use—helping institutions estimate their contributions to the development of students' higher-order thinking skills—is achieved through growth estimates, as well as overall evidence of students' competency in critical-thinking and written communication. The second use highlights these skills for individual students; CLA+ results provide a valuable tool for potential employers and graduate schools to ascertain the depth of a student's critical-thinking and written-communication skills. With CLA+ Career Connect, those results become accessible and actionable. CLA+ Career Connect gives students a leg up in today's competitive job market, enabling them to: post electronic badges verifying their performance to LinkedIn or other social networking profiles; attend exclusive career fairs with prominent employers; and feature their results on digital credential profiles.

CLA+ results are a powerful tool for assessing students' critical-thinking and written communication skills, measuring growth on these skills, and determining how your institution compares to other colleges and universities using CLA+.

University of Georgia has a freshman Total CLA+ score of 1213; this score is greater than or equal to the average freshman score at 98% of CLA+ schools. A score of 1213 demonstrates Proficient mastery of the critical-thinking and written-communication skills measured by CLA+.

University of Georgia's senior Total CLA+ score is 1255, which is better than or equal to the average senior score at 97% of CLA+ schools. A score of 1255 signifies Accomplished mastery of the skills measured by CLA+.

Given the mean CLA+ performance of University of Georgia's freshmen and the entering academic ability of its seniors University of Georgia's value added is Near what would be expected relative to schools testing similar populations of students.



All 4 year CLA+ Colleges and Institutions

In addition to the information provided here, key metrics contained in this report include Mastery Levels, subscores, growth estimates, and percentile rankings:

Mastery Levels

CLA+ Mastery Levels allow distinctions in student performance relative to students' proficiency in critical thinking and written communication. These levels contextualize CLA+ scores by interpreting test results in relation to the qualities exhibited by examinees. Each Mastery Level—Below Basic, Basic, Proficient, Accomplished, and Advanced—corresponds to specific evidence of critical-thinking and written-communication skills.

CLA+ Subscores

In addition to total scores, there are six subscores reported across CLA+. The Performance Task—an essay-based section of the exam—is scored in three skill areas: Analysis and Problem Solving, Writing Effectiveness, and Writing Mechanics. Students receive criterion-referenced subscores for each skill category based on key characteristics of their written responses. Selected-Response Questions are also scored in three areas: Scientific and Quantitative Reasoning, Critical Reading and Evaluation, and Critique an Argument. These subscores are scored based on the number of correct responses that students provide.

Growth Estimates

The institutional report contains two types of growth estimates: effect sizes and value-added scores.

Effect sizes characterize the amount of growth shown across classes, and are reported in standard deviation units. (Standard deviation is a measure of the distance between the mean, or average, and all other values in a score set.) Effect sizes are calculated by subtracting the mean scores of the freshmen from the mean scores of each subsequent class and dividing these amounts by the standard deviation of the freshman scores.

Value-added scores provide estimates of growth relative to other CLA+ schools. Specifically, value-added scores—also reported in standard deviation units—indicate the degree to which observed senior mean CLA+ scores meet, exceed, or fall below expectations as established by two factors: the seniors' entering academic ability (EAA) and the mean CLA+ performance of freshmen at the school, which serves as a control for any selection effects not addressed by EAA.

Percentile Rankings

Percentile rankings allow for normative interpretations of your students' performance. These rankings are provided for your students' CLA+ scores, as well as for your institutional value-added scores, and indicate how well your institution performed relative to other CLA+ colleges and universities. Percentile rankings indicate the percentage of CLA+ institutions whose scores are equal to or less than your own.

Please see Sections 1–6 for a full set of institutional results.

In addition to your institutional results, your CLA+ institutional report includes a wide variety of information related to the measurement of higher-order thinking skills. Each section and appendix builds on the next to provide you with a full appreciation of how the CLA+ can support the educational mission at your school. The CLA+ institutional report's appendices include information to help you learn about CLA+ measurement, understand relevant statistical concepts, interpret your school's data, examine your performance in relation to performance at other CLA+ schools, and use CLA+ data to enhance student learning at your school.

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SECTION 1: SUMMARY RESULTS, BY CLASS

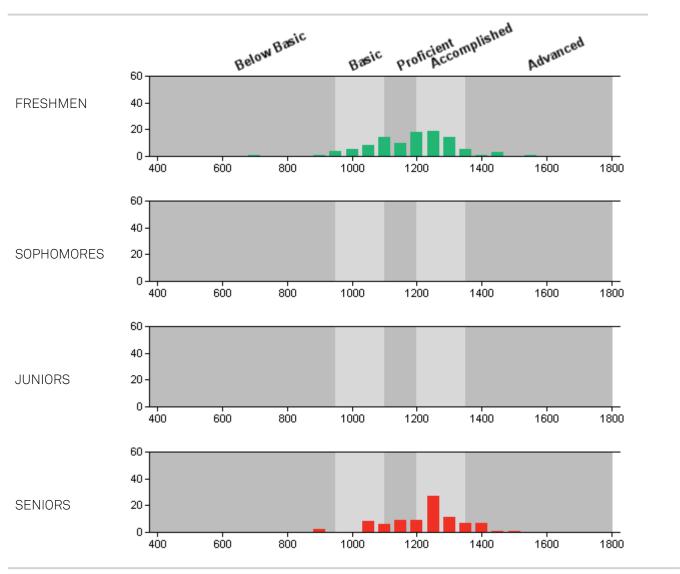
Number of Students Tested, by Class							
Freshmen:	104	Sophomores:	N/A	Juniors:	N/A	Seniors:	88

Summary CLA+ Results, by Class								
		MEAN SCORE	STANDARD DEVIATION	25 [™] PERCENTILE SCORE	75 [™] PERCENTILE SCORE	MEAN SCORE PERCENTILE RANK	EFFECT SIZE V. FRESHMEN	
TOTAL CLA+ SCORE	Freshmen	1213	130	1133	1297	98		
	Sophomores	N/A	N/A	N/A	N/A	N/A	N/A	
	Juniors	N/A	N/A	N/A	N/A	N/A	N/A	
	Seniors	1255	112	1197	1320	97	0.32	
PERFORMANCE TASK	Freshmen	1201	135	1125	1290	97		
	Sophomores	N/A	N/A	N/A	N/A	N/A	N/A	
	Juniors	N/A	N/A	N/A	N/A	N/A	N/A	
	Seniors	1229	136	1128	1315	94	0.21	
SELECTED- RESPONSE	Freshmen	1224	171	1128	1348	98		
QUESTIONS	Sophomores	N/A	N/A	N/A	N/A	N/A	N/A	
	Juniors	N/A	N/A	N/A	N/A	N/A	N/A	
	Seniors	1280	139	1179	1380	98	0.33	
ENTERING ACADEMIC	Freshmen	1271	117	1190	1340	98		
ABILITY	Sophomores	N/A	N/A	N/A	N/A	N/A		
	Juniors	N/A	N/A	N/A	N/A	N/A		
	Seniors	1247	123	1170	1340	96		

University of Georgia has a senior Total CLA+ score of 1255 and percentile rank of 97. The corresponding Mastery Level for this score is Accomplished.

SECTION 2: DISTRIBUTION OF MASTERY LEVELS

Distribution of CLA+ Scores, by Mastery Level



Mastery Levels, by Class

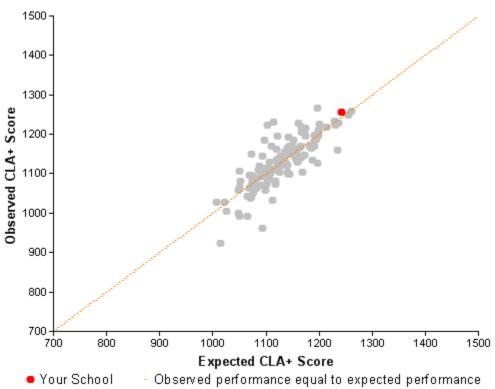
	MEAN TOTAL CLA+ SCORE	MEAN MASTERY LEVEL	PERCENT BELOW BASIC	PERCENT BASIC	PERCENT PROFICIENT	PERCENT ACCOMPLISHED	PERCENT ADVANCED
Freshmen	1213	Proficient	3	14	29	47	7
Sophomores	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Juniors	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Seniors	1255	Accomplished	2	8	24	53	13

SECTION 3: VALUE-ADDED ESTIMATES

	EXPECTED SENIOR MEAN CLA+ SCORE	ACTUAL SENIOR MEAN CLA+ SCORE
Total CLA+ Score	1242	1255
Performance Task	1227	1229
Selected-Response Questions	1249	1280

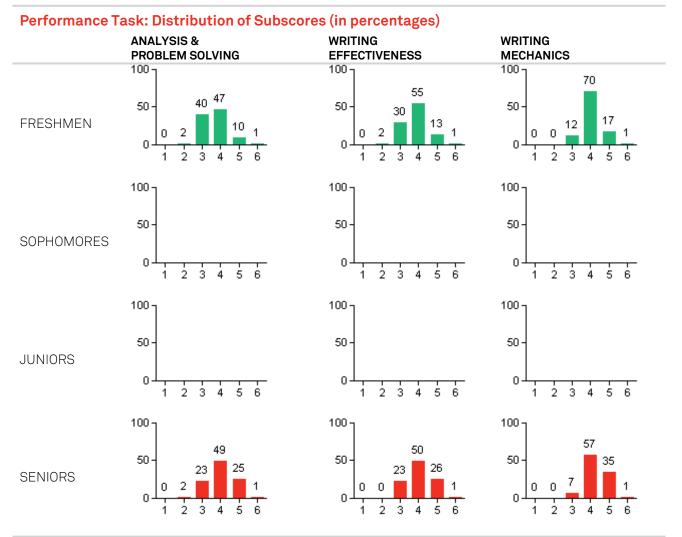
	VALUE-ADDED	PERFORMANCE	PERCENTILE	CONFIDENCE IN	TERVAL BOUNDS
	SCORE	LEVEL	RANK	LOWER	UPPER
Total CLA+ Score	0.30	Near	67	-0.29	0.89
Performance Task	0.04	Near	50	-0.59	0.67
Selected-Response Questions	0.71	Near	75	0.04	1.38

Expected vs. Observed CLA+ Scores



All 4 year CLA+ Colleges and Institutions

SECTION 4: CLA+ SUBSCORES



NOTE: The Performance Task subscore categories are scored on a scale of 1 through 6.

Selected-Response Questions: Mean Subscores

	SCIENTIFIC & QUANTITATIVE REASONING			CRITICAL READING & EVALUATION			CRITIQUE AN ARGUMENT		
		25 th	75 th		25 th	75 th		25 th	75 th
	Mean	Percentile	Percentile	Mean	Percentile	Percentile	Mean	Percentile	Percentile
	Score	Score	Score	Score	Score	Score	Score	Score	Score
FRESHMEN	588	535	651	565	516	619	584	523	668
SOPHOMORES	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
JUNIORS	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
SENIORS	605	565	668	604	558	658	590	536	668

NOTE: The selected-response section subscores are reported on a scale ranging approximately from 200 to 800.

SECTION 5: STUDENT EFFORT AND ENGAGEMENT

Student Effort and Engagement Survey Responses

How much effort did you put into the written-response task/ selected-response questions?

		NO EFFORT AT ALL	A LITTLE EFFORT	A MODERATE AMOUNT OF EFFORT	A LOT OF EFFORT	MY BEST EFFORT
PERFORMANCE TASK	Freshmen	0%	2%	22%	49%	27%
	Sophomores	N/A	N/A	N/A	N/A	N/A
	Juniors	N/A	N/A	N/A	N/A	N/A
	Seniors	0%	1%	19%	42%	38%
SELECTED- RESPONSE QUESTIONS	Freshmen	3%	9%	40%	30%	18%
	Sophomores	N/A	N/A	N/A	N/A	N/A
	Juniors	N/A	N/A	N/A	N/A	N/A
	Seniors	0%	2%	43%	32%	23%

How engaging did you find the written-response task/ selected-response questions?

		NOT AT ALL ENGAGING	SLIGHTLY ENGAGING	MODERATELY ENGAGING	VERY ENGAGING	EXTREMELY ENGAGING
PERFORMANCE TASK	Freshmen	1%	18%	46%	27%	8%
	Sophomores	N/A	N/A	N/A	N/A	N/A
	Juniors	N/A	N/A	N/A	N/A	N/A
	Seniors	1%	11%	49%	36%	2%
SELECTED- RESPONSE QUESTIONS	Freshmen	13%	20%	41%	20%	5%
	Sophomores	N/A	N/A	N/A	N/A	N/A
	Juniors	N/A	N/A	N/A	N/A	N/A
	Seniors	7%	28%	39%	26%	0%

SECTION 6: STUDENT SAMPLE SUMMARY

Student Sample Summary

		FRES	HMEN	SOPH	OMORES	JUNIORS		SENI	ORS
DEMOGRAPH	IIC CHARACTERISTIC	Ν	%	Ν	%	Ν	%	Ν	%
TRANSFER	Transfer Students			N/A	N/A	N/A	N/A	0	0%
	Non-Transfer Students			N/A	N/A	N/A	N/A	88	100%
GENDER	Male	37	36%	N/A	N/A	N/A	N/A	27	31%
	Female	67	64%	N/A	N/A	N/A	N/A	60	68%
	Decline to State	0	0%	N/A	N/A	N/A	N/A	1	1%
PRIMARY	English	90	87%	N/A	N/A	N/A	N/A	84	95%
ANGUAGE	Other	14	13%	N/A	N/A	N/A	N/A	4	5%
IELD	Sciences & Engineering	32	31%	N/A	N/A	N/A	N/A	25	28%
DF STUDY	Social Sciences	17	16%	N/A	N/A	N/A	N/A	16	18%
	Humanities & Languages	13	13%	N/A	N/A	N/A	N/A	14	16%
	Business	21	20%	N/A	N/A	N/A	N/A	19	22%
	Helping / Services	13	13%	N/A	N/A	N/A	N/A	12	14%
	Undecided / Other / N/A	8	8%	N/A	N/A	N/A	N/A	2	2%
FIELD/	American Indian / Alaska Native /	0	0%	N/A	N/A	N/A	N/A	0	0%
ETHNICITY	Indigenous Asian (including Indian subcontinent and Philippines)	17	16%	N/A	N/A	N/A	N/A	10	11%
	Native Hawaiian or other Pacific Islander	1	1%	N/A	N/A	N/A	N/A	0	0%
	African-American / Black (including African and Caribbean), non-Hispanic	8	8%	N/A	N/A	N/A	N/A	10	11%
	Hispanic or Latino	2	2%	N/A	N/A	N/A	N/A	3	3%
	White (including Middle Eastern), non-Hispanic	74	71%	N/A	N/A	N/A	N/A	60	68%
	Other	1	1%	N/A	N/A	N/A	N/A	2	2%
	Decline to State	1	1%	N/A	N/A	N/A	N/A	3	3%
	Less than High School	1	1%	N/A	N/A	N/A	N/A	1	1%
DUCATION	High School	7	7%	N/A	N/A	N/A	N/A	4	5%
	Some College	7	7%	N/A	N/A	N/A	N/A	10	11%
	Bachelor's Degree	48	46%	N/A	N/A	N/A	N/A	32	36%
	Graduate or Post-Graduate Degree	41	39%	N/A	N/A	N/A	N/A	41	47%
	Don't Know / N/A	0	0%	N/A	N/A	N/A	N/A	0	0%

APPENDIX A: INTRODUCTION TO CLA+

INTRODUCTION TO CLA+

In 2002, the Collegiate Learning Assessment (CLA) was introduced as a major initiative of the Council for Aid to Education (CAE). Since its launch, the CLA has offered institutions a value-added approach to the measurement of higher-order thinking skills. The carefully designed questions in this examination require students to analyze, evaluate, and synthesize information as they demonstrate their ability to think critically and solve problems. Hundreds of institutions and hundreds of thousands of students have participated in the CLA testing program to date.

Initially, the CLA focused on helping institutions estimate their contributions to the development of students' higher-order thinking skills. As such, the institution rather than the student was the primary unit of analysis. In 2013, CAE expanded this scope with the introduction of CLA+. This enhanced version of the examination provides useful and reliable information about educational growth at the student level as well as the institutional level. Other features new to CLA+ include subscores for scientific and quantitative reasoning, critical reading and evaluation, and critiquing an argument. The addition of mastery levels also supports the reporting of criterion-referenced results in relation to skill proficiency.

CLA+ includes two major components: a Performance Task (PT) and a series of Selected-Response Questions (SRQs).

The **Performance Task** presents students with a real-world situation that requires a purposeful written response. Students are asked to address an issue, propose the solution to a problem, or recommend a course of action to resolve a conflict. They are instructed to support their responses by utilizing information provided in a Document Library. This repository contains a variety of reference materials, such as technical reports, data tables, newspaper articles, office memoranda, and emails. A full PT includes four to nine documents in the library. Students have 60 minutes to complete this constructed-response task.

In the second part of the examination, students are asked to answer 25 **Selected-Response Questions**. Ten questions measure scientific and quantitative reasoning, and ten measure critical reading and evaluation. Another five questions call for students to critique arguments by identifying logical flaws and questionable assumptions. Like the PT, the 25 SRQs are document-based and require students to draw information from provided materials. Students have 30 minutes to complete this section of the assessment.

CLA+ is a powerful assessment tool created to help teachers and students meet their educational objectives. The examination supports programmatic change, particularly in regard to higher-order thinking skills. It shows faculty members, school administrators, and other interested individuals the skill areas requiring attention on an institutional level to strengthen instruction and maximize learning. CLA+ also provides students with direct, formative feedback they can use to evaluate and reflect on their development on a personal level.

Educators may decide to consult their students' CLA+ results when making individualized decisions related to admission, placement, scholarships, or grading. Institutions may also wish to use CLA+ results to provide independent corroboration of competency-based learning, or to recognize students who have exhibited the higher-order thinking skills required for success in twenty-first century careers. Students may choose to share their results with potential employers or graduate schools as well to provide evidence of the skills they have acquired at their college or university. A single test cannot serve as the benchmark for all student learning within higher education, but there are certain skill areas deemed important by most educators across virtually all institutions. The higher-order thinking skills that CLA+ measures fall into this crucial category.

CLA+ allows institutions to benefit from a model of continuous improvement that positions educators as central actors in the relationship between assessment, instruction, and the learning process. Significantly, it provides educators with a frame of reference for determining the status of skill achievement within their institutions as well as the progress their students have made relative to the development of students at other colleges and universities. That said, CLA+ does not rank institutions; rather, it highlights differences between them that can identify opportunities for educational improvements. Similarly, CLA+ does not rank students but instead highlights areas where individuals excel or may need to focus more effort. CLA+ is an instrument designed to make a meaningful contribution to the improvement of teaching and learning. In this respect, it is in a league of its own.

APPENDIX B: METHODS

CLA+ METHODOLOGY

CLA+ uses innovative questions and tasks to evaluate students' higher-order thinking skills. Each test form includes one Performance Task (PT) and 25 Selected-Response Questions (SRQs). The PT section measures three domains: analysis and problem solving, writing effectiveness, and writing mechanics. The SRQ section measures three domains as well: scientific and quantitative reasoning, critical reading and evaluation, and critiquing an argument, which involves the identification of logical flaws and questionable assumptions. Students have 90 minutes to complete the two sections of the assessment—60 minutes for the PT and 30 minutes for the SRQs.

Test results for CLA+ are delivered to institutions after administration windows have closed. Your institutional report presents scoring information for each section of the examination as well as total CLA+ performance for freshmen testing in the fall window and sophomores, juniors, and seniors testing in the spring window. The report includes analyses of the PT score, the SRQ score, and the Total CLA+ score.

PT and SRQ scores indicate the mean, or average, performance of all students who completed each section. PT mean scores are calculated by adding three raw subscores-for analysis and problem solving, writing effectiveness, and writing mechanics-and converting the sum using a common scale. SRQ mean scores are also calculated by adding three raw subscores-for scientific and quantitative reasoning, critical reading and evaluation, and critique an argument-and converting this sum using a common scale. Total CLA+ scores are then calculated by averaging the PT and SRQ mean scores. For more information about the scaling process, please see Appendix J, Scaling Procedures.

In addition to mean scores, your report includes 25th and 75th percentile scores, which characterize the score values earned by 25% and 75% of your students, respectively. For example, a 25th percentile score of 974 for the total CLA+ would inform you that 25% of your students earned 974 or less. Similarly, a 75th percentile score of 1096 would let you know that 75% of your students earned 1096 or less. The values that fall between the 25th and 75th percentile scores thus tell you the score values earned by 50% of your students. To extend the previous example,

the 25^{th} and 75^{th} percentile scores reported would let you know that 50% of your students earned Total CLA+ scores between 974 and 1096.

Your report may also include percentile rankings of your mean scores. These values let you know the percentage of institutions whose mean scores were lower than yours. Comparative in nature, these statistics are calculated based on the institutions testing within your administration window. Percentile rankings may thus not always be available, as they depend on the characteristics of the institutional sample.

Finally, the institutional report contains two types of growth estimates for the students in your school who took CLA+: effect sizes and value-added scores.

Effect sizes characterize the amount of growth evident across classes. They do so by relating the performance of the freshman class to that of the sophomore, junior, and senior classes. Please note that these statistics are available based on your students' participation in CLA+ testing by class. They do not take into account the performance of students at other institutions.

Effect sizes are calculated by subtracting the mean scores of the freshmen from the mean scores of each subsequent class and dividing these amounts by the standard deviation of the freshmen scores. (Standard deviation is a measure of the distance between the mean, or average, and all other values in a score set.) Effect sizes are reported in standard deviation units. By comparing effect sizes, you can gauge student growth over time and begin to analyze patterns of teaching and learning at your institution.

While effect sizes characterize growth from freshman to senior year within an institution, valueadded scores relate that growth meaningfully to the growth of students across other colleges and universities. A simple comparison of the average achievement at all schools tends to present selective institutions in a favorable light and overlook the educational efficacy of schools admitting students with weaker academic backgrounds. Value-added modeling addresses this situation by providing us with scores comparable to those of institutions with entering students of similar academic ability. It is thus frequently viewed as an equitable way of estimating an institution's contribution to learning and thus of demonstrating its relative educational efficacy.

To calculate value-added estimations, we employ a statistical technique known as hierarchical linear modeling (HLM). This method yields value-added scores that indicate the degree to which observed senior CLA+ mean scores at an institution meet, exceed, or fall below expectations as established by two factors: the seniors' entering academic ability (EAA) scores and the mean CLA+ performance of freshmen at the school, which serves as a control for any selection effects not addressed by EAA.¹ Only students with EAA scores are included in institutional analyses.

Institutions have high "value-added" scores when the average performance of their seniors is substantially better than expected. For example, consider an instance in which a group of schools admit students with similar average performance on general academic ability tests such as the SAT or ACT—and similar average performance on tests of higher-order thinking skills such as CLA+. After four years, the seniors at one school perform better than usual on CLA+ than the seniors do at other schools in the group. Given the initial similarities in testing performance across these schools, one can reasonably infer in this example that greater gains in critical thinking and writing skills occurred in the highest performing school. Importantly, low valueadded scores do not necessarily indicate a lack of improvement between freshman and senior years; however, they do suggest that gains were lower than typically observed at schools testing students with similar EAA.

Value-added scores are placed on a standardized scale and assigned performance levels. These scores are also known as "z-scores" because they relate performance to the mean, or average. The categories for value-added scores are as follows:

- above +2.00: "well above expected,"
- +2.00 to +1.00: "above expected,"
- +1.00 to -1.00: "near expected,"
- -1.00 to -2.00: "below expected," and
- below -2.00: "well below expected."

Value-added scores are also accompanied by confidence intervals, which provide information about the precision of the estimates. Narrow confidence intervals indicate more precision, while wider intervals indicate less precision. Please note that our analyses take the results from all CLA+ institutions into consideration, regardless of sample

size or sampling strategy. Therefore, we also encourage you to apply due caution when interpreting your results if you tested a very small sample of students or believe that the students in your institution's sample are not representative of the larger student body.

In the past, value-added models were recalculated after each academic year, which allowed for a potential fluctuation in results due to changes in the sample of participating institutions rather than changes in actual growth within a college or university. The introduction of CLA+ marks the first time that value-added equation parameters will be fixed. This procedure will facilitate reliable year-toyear comparisons of value-added scores for CLA+ institutions.

¹ EAA is determined based on one of three sets of scores: (1) combined SAT Math and Critical Reading, (2) ACT Composite, or (3) Scholastic Level Examination (SLE) scores reported on the SAT Math and Critical Reading scale.

APPENDIX C: EXPLANATION OF YOUR RESULTS

This appendix provides guidance on interpreting the institutional results presented in sections 1–6 of your report. The sample of students analyzed in each table includes freshmen who tested in the fall window and sophomores, juniors, and seniors who tested in the spring window. To ensure that the results in your report are based on a consistent sample, your students must act as follows:

- 1. Take CLA+ within the administration window specified for their class level.
- 2. Complete all sections of the assessment, including the Performance Task, Selected-Response Questions, and the accompanying survey.
- 3. Have their EAA scores (SAT, ACT, or SLE) submitted to CAE by your institution's registrar.

SUMMARY RESULTS, BY CLASS (Section 1, page 2)

The first table in Section 1 of this report is titled **Number of Students Tested**, **by Class**. This table specifies the number of freshmen who tested in the fall window and the number of sophomores, juniors, and seniors who tested in the spring window of the academic year. Your sample size is based on these numbers and used when calculating results in all subsequent tables and figures of the report. Please note that very small samples (e.g., fewer than 100 students for any given class) should be interpreted with caution, as smaller sample sizes are less likely to provide reliable or representative results.

The next table, **Summary CLA+ Results, by Class**, presents a statistical overview of the students in your sample. It provides mean scores, quartiles, percentile ranks, and effect sizes for each class level tested. These results pertain to the test as a whole as well as to each section. The table also includes an overview of your students' EAA, or entering academic ability. Please note that any class level not tested, or for which results are not applicable, is designated as "N/A" in this table and others throughout your report.

The Mean Score column lists the average scores for students in your sample. These scores are also considered your institutional CLA+ scores.

The 25th Percentile Score column indicates maximum score values earned by 25% of your students. Said another way, 25% of your students earned these score values or less. Similarly, the 75th

Please note that students designated for exclusion from analyses by your institution during registrar data submission will not be included in the sample.

The results discussed in this appendix include percentile rankings and value-added scores, which relate performance in your school to performance at other CLA+ colleges and universities. To see crossinstitutional summary data, please refer to Appendix D, *Results Across CLA+ Institutions*. For a complete list of all CLA+ institutions, consult Appendix E, *Institutional Sample*.

Percentile Score column indicates maximum score values earned by 75% of your students. By comparing results in the 25th and 75th columns, you can determine the range in which 50% of your students scored.

Mean Score Percentile Ranks indicate how well your institution performed relative to other CLA+ colleges and universities. The values in this column represent the percentage of institutions whose mean scores were lower than yours. If the sample of schools testing at a corresponding class level is insufficient, "N/A" will appear in the relevant cell of the table.

For a summary of institutional performance at CLA+ colleges and universities, please refer to Appendix D, *Results Across CLA+ Institutions*.

The final column in this table—Effect Size v. Freshmen—presents growth estimates across class levels at your school. Effect sizes relate the performance of freshmen to that of sophomores, juniors, and seniors, allowing you to evaluate student learning outcomes over time. Effect sizes are reported in units of standard deviation established by the performance of freshmen within your school. An effect size of 0 indicates no difference in the performance of entering and exiting students, while positive effect sizes show improved performance, with larger numbers representing increasingly stronger performance.

DISTRIBUTION OF MASTERY LEVELS (Section 2, page 3)

Section 2 of your institutional report focuses on Mastery Levels, which are criterion-referenced indicators of performance new to CLA+. On individual reports, Mastery Levels are determined by students' Total CLA+ scores. On institutional reports, they are determined by each class level's mean Total CLA+ score.

There are five Mastery Levels: Below Basic, Basic, Proficient, Accomplished, and Advanced. Please see Appendix H, *Mastery Levels*, for a detailed description of these categories and the process through which they were derived.

Section 2 includes two tables related to Mastery Levels. The first, **Distribution of CLA+ Scores, by**

VALUE-ADDED ESTIMATES (Section 3, page 4)

Section 3 of your institutional report uses valueadded estimates to relate growth at your institution to growth at other schools. Please note that all tables in this section will read "N/A" when schools test classes other than freshmen and seniors.

The first table provides your students' Expected Senior Mean CLA+ Scores alongside their Actual Senior Mean CLA+ Scores for the total examination as well as each section. Expected scores are determined by the typical performance of seniors at institutions testing similar samples of students. These samples are identified based on senior EAA scores and mean freshman performance on CLA+.

The second table presents value-added results. Your Value-Added Scores are calculated by obtaining the difference between your institution's Actual Senior Mean CLA+ Scores and Expected Senior Mean CLA+ scores. These amounts are then converted to standard deviation units.

Value-added scores for CLA+ and each section of the examination are accompanied by Performance Levels, which are based on the scores as follows:

- above +2.00: "well above expected,"
- +2.00 to +1.00: "above expected,"
- +1.00 to -1.00: "near expected,"
- -1.00 to -2.00: "below expected," and

• below -2.00: "well below expected." In addition to Performance Levels, each value-added score is assigned a Percentile Rank. This number tells you the percentage of colleges and universities **Mastery Level**, contains a histogram of Total CLA+ scores for each class level that you tested, overlaid with Mastery Level cut score points. This chart shows how the distribution of CLA+ scores within your sample corresponds to student mastery of the skills measured by CLA+.

The second table provides a summary of **Mastery Levels, by Class**. The first column of data lists the Mean Total CLA+ score for each class tested, followed by the corresponding Mastery Level—the level at which the average student within your sample performed. The next five columns present the percentage of students that performed at each Mastery Level, by class.

whose value-added scores fall below those of your institution.

Importantly, value-added scores are estimates of unknown quantities, expectations rather than observations. Their evaluation should thus be contextualized by information about the precision of the estimate. The Confidence Intervals which accompany value-added scores in your report provide this type of information. Narrow confidence intervals indicate more precision in the estimate, while wider intervals indicate less precision.

CAE uses hierarchical linear modeling (HLM) to calculate value-added scores, determine their standard errors, and compute 95% confidence intervals unique to each school. Institutions testing larger samples of seniors obtain smaller standard errors and more narrow confidence intervals, which indicate a more precise estimate of value-added scores. Strongly related to senior sample size, standard errors reflect variation in EAA and CLA+ between institutions. scores within and Corresponding confidence intervals represent the range of value-added scores we would anticipate if testing were repeated a number of times with different samples of students. To elaborate, if testing were conducted 100 times with different samples of students, about 95 out of the 100 confidence intervals reported would include your institution's "true" value-added scores. Here, it is critical to understand that confidence levels do not indicate uncertainty in your "true" value-added

scores. They indicate uncertainty in the estimation of these scores as a result of sampling variation.

The final diagram in this section is a scatterplot of **Expected vs. Observed CLA+ Scores**. This graph illustrates the performance of all four-year colleges and universities relative to their expected performance as predicted by the value-added model. The gold diagonal line represents the points at which expected and observed senior scores are equivalent. The vertical distance from the diagonal line indicates the value added by an institution. Institutions above

CLA+ SUBSCORES (Section 4, page 5)

Your report includes Total CLA+ scores as well as scores for the Performance Task (PT) and Selected-Response Questions (SRQs). These section scores based on item type are further divided into subscores based on skill categories. The three subscores for the PT indicate performance in Analysis and Problem Solving, Writing Effectiveness, and Writing Mechanics. The three subscores for the SRQs indicate performance in Scientific and Quantitative Reasoning, Critical Reading and Evaluation, and Critique an Argument, which involves the identification of logical flaws and questionable assumptions.

The first table in Section 4 is **Performance Task: Distribution of Subscores (in percentages).** The charts in this table indicate the distribution of subscores for each of the three skill categories by class level. The charts present the percentage of your students at each score value. Ranging from 1 to 6, each value is associated with a specific set of the diagonal line add more value than expected based on the model; institutions below the line add less value than expected. Your institution appears as a red data point in this chart.

For more information about CLA+ value-added methodology, please consult Appendix K, *Modeling Details*. Here, you will find information about model parameters as well as additional guidance on interpreting confidence intervals and instructions for using your data file to calculate value-added estimates for student subgroups.

response characteristics. For more information about the scoring rubric, please see Appendix G, *Scoring CLA+*.

The second table, **Selected-Response Questions: Mean Subscores**, provides summary statistics for the three skill categories measured in the SRQ section. The scores in this CLA+ section are determined by the number of correct responses and adjusted based on item difficulty. Each subscore is reported on a scale of approximately 200 to 800.

Mean Scores in this table reflect the average score received by each class for each of the three skill categories. The 25th Percentile Scores indicate the score values at or below which 25% of your students scored (again, by class level). The 75th Percentile Scores indicate the score values at or below which 75% of your students scored. By comparing results in the 25th and 75th columns, you can determine the range in which 50% of your students scored.

STUDENT EFFORT AND ENGAGEMENT (Section 5, page 6)

CLA+ ends with a set of survey questions, two of which are related to the assessment. One question asks students how much effort they put into completing the Performance Task (PT) and 25 Selected-Response Questions (SRQs). The other question asks students how engaging they found each section of the assessment to be. Students indicate their answers on a likert scale, ranging from "No effort at all" to "My best effort" and "Not at all engaging" to "Extremely engaging." The table in Section 5, **Student Effort and Engagement Survey Responses**, provides the percentage of students who selected each answer option by class level. The survey questions are designed to help institutions consider the role that effort and engagement may play in student performance on CLA+. Survey results may also be consulted when evaluating the impact that recruitment efforts have on student motivation.

For a distribution of survey responses across all colleges and universities, please see Appendix D, *Results Across CLA+ Institutions*. By comparing your institution's survey results with those of all schools, you can examine the motivation and engagement of your students relative to that of students at other colleges and universities.

STUDENT SAMPLE SUMMARY (Section 6, page 7)

The final section of your institutional report includes a **Student Sample Summary**, which provides the number and percentage of students within your sample who meet various characteristics. These characteristics include: transfer status, gender, primary language, field of study, FIELD or ethnicity, and parent education level. Transfer status is reported by participating institutions during the registrar data collection process. All other demographic characteristics are provided by students as part of the post-assessment survey.

APPENDIX D: RESULTS ACROSS CLA+ INSTITUTIONS

SECTION D1: SUMMARY RESULTS, BY CLASS

Number of Participating Institutions, by Class

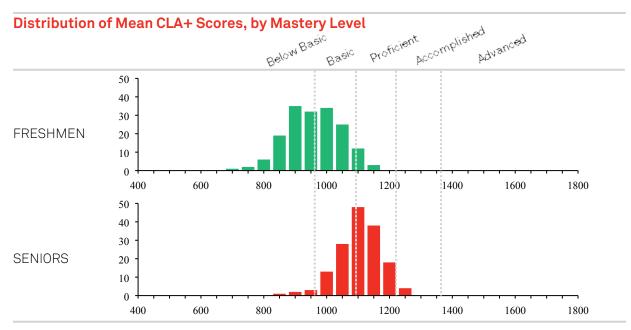
Freshmen: 169 Seniors: 155

Summary of CLA+ Results Across Institutions, by Class

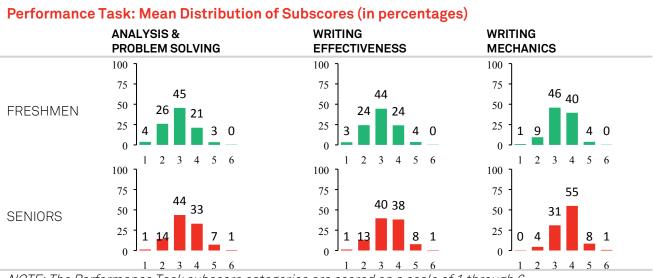
		MEAN SCORE	STANDARD DEVIATION	25 [™] PERCENTILE SCORE	75 TH PERCENTILE SCORE	MEAN EFFECT SIZE V. FRESHMEN*
TOTAL CLA+ SCORE	Freshmen	1032	86	974	1096	
	Seniors	1128	70	1090	1170	0.62
PERFORMANCE TASK	Freshmen	1028	93	967	1089	
	Seniors	1117	75	1072	1168	0.47
SELECTED- RESPONSE	Freshmen	1036	83	974	1089	
QUESTIONS	Seniors	1140	72	1098	1186	0.55
ENTERING ACADEMIC	Freshmen	1022	114	948	1106	
ABILITY	Seniors	1058	96	993	1129	

* 141 institutions tested both freshmen and seniors.

SECTION D2: DISTRIBUTION OF MASTERY LEVELS ACROSS INSTITUTIONS



SECTION D4: CLA+ SUBSCORES ACROSS INSTITUTIONS



NOTE: The Performance Task subscore categories are scored on a scale of 1 through 6.

Selected-Response Questions: Mean Subscores Across Institutions

	SCIENTIFIC & QUANTITATIVE REASONING			CRITICAL READING & EVALUATION			CRITIQUE AN ARGUMENT		
	Mean Score	25 th Percentile Score	75 th Percentile Score	Mean Score	25 th Percentile Score	75 th Percentile Score	Mean Score	25 th Percentile Score	75 th Percentile Score
FRESHMEN	499	473	519	498	476	520	498	471	524
SENIORS	546	524	567	541	522	559	538	520	560

NOTE: The selected-response section subscores are reported on a scale ranging approximately from 200 to 800.

SECTION D5: STUDENT EFFORT AND ENGAGEMENT ACROSS CLA+ INSTITUTIONS

Mean Student Effort and Engagement Survey Responses

How much effort did you put into the written-response task/ selected-response questions?

		NO EFFORT AT ALL	A LITTLE EFFORT	A MODERATE AMOUNT OF EFFORT	A LOT OF EFFORT	MY BEST EFFORT
PERFORMANCE TASK	Freshmen	1%	5%	35%	35%	24%
	Seniors	1%	4%	35%	36%	24%
SELECTED- RESPONSE QUESTIONS	Freshmen	2%	14%	42%	28%	14%
	Seniors	2%	11%	41%	30%	17%

How engaging did you find the written-response task/ selected-response questions?

		NOT AT ALL ENGAGING	SLIGHTLY ENGAGING	MODERATELY ENGAGING	VERY ENGAGING	EXTREMELY ENGAGING
PERFORMANCE TASK	Freshmen	7%	17%	42%	28%	6%
	Seniors	7%	15%	40%	31%	7%
SELECTED- RESPONSE QUESTIONS	Freshmen	15%	27%	38%	17%	3%
	Seniors	12%	25%	40%	19%	4%

SECTION D6: STUDENT SAMPLE SUMMARY ACROSS CLA+

Student Sai	mple Summary Across CLA+ Institut	tions	
		FRESHMEN	SENIORS
	CCHARACTERISTIC	Mean %	Mean %
TRANSFER	Transfer Students		14%
	Non-Transfer Students		86%
GENDER	Male	39%	36%
	Female	60%	60%
	Decline to State	2%	3%
PRIMARY	English	80%	84%
LANGUAGE	Other	20%	16%
FIELD	Sciences & Engineering	26%	21%
OF STUDY	Social Sciences	10%	17%
	Humanities & Languages	11%	17%
	Business	14%	16%
	Helping / Services	26%	23%
	Undecided / Other / N/A	14%	6%
FIELD/	American Indian / Alaska Native /	1%	1%
ETHNICITY	Indigenous Asian (including Indian subcontinent and Philippines)	8%	9%
	Native Hawaiian or other Pacific Islander	1%	1%
	African-American / Black (including African and Caribbean), non-Hispanic	14%	9%
	Hispanic or Latino	19%	12%
	White (including Middle Eastern), non- Hispanic	50%	59%
	Other	4%	3%
	Decline to State	4%	6%
PARENT	Less than High School	8%	5%
EDUCATION	High School	24%	17%
	Some College	24%	27%
	Bachelor's Degree	27%	29%
	Graduate or Post-Graduate Degree	18%	23%

APPENDIX E: INSTITUTIONAL SAMPLE

The institutional sample for CLA+ is comprised of schools that tested freshmen in fall 2013 and schools that tested sophomores, juniors, or seniors in spring 2014.

While the sample changed annually for the CLA, it will remain fixed for CLA+. The stable sample allows institutions to track their progress more easily. As institutions make national comparisons from year to

SAMPLE REPRESENTATIVENESS

Students within the CLA+ institutional sample appear to be generally representative of students across CLA+ institutions with respect to Entering Academic Ability (EAA) scores. Specifically, across institutions, the average EAA score of freshmen in the CLA+ sample was only seven points higher than that of the average freshmen at CLA+ institutions (1038 versus 1031, over n=123 institutions that provided this information), and the average EAA score of seniors in the CLA+ sample was only 16 points higher than that of the average seniors at CLA+ institutions (1065 versus 1049, over n=119 institutions). The correlation between the average

CARNEGIE CLASSIFICATION

The following table shows groupings by Basic Carnegie Classification for colleges and universities across the nation and for CLA+ schools. The spread among CLA+ schools corresponds fairly well with that of the 1,683 four-year, not-for-profit institutions across the nation, though with a somewhat higher proportion of Master's colleges and universities.

year, they will no longer face the question of whether changes in percentile rankings reflect changes in institutional performance or differences in the comparative sample.

To ensure national representativeness, CAE will continue to assess the institutional sample. If significant changes arise, CAE will take steps to update the sample as necessary.

EAA score of freshmen in the CLA+ sample and their classmates was high (r=0.93), as was the correlation between the average EAA score of seniors in the CLA+ sample and their classmates (r=0.90).

These data suggest that, as a group, students tested as part of the CLA+ institutional sample perform similarly to all students at CLA+ institutions. This correspondence increases confidence in the inferences made about students at CLA+ institutions based on testing data collected from the institutional sample.

Please note that counts in this table exclude colleges and universities that do not fall into these categories, such as Special Focus Institutions and schools based outside of the United States.

Carnegie Classification of CLA+ Institutional Sample

	NATION (N=1,683)		CLA+ (N	=157)	
CARNEGIE CLASSIFICATION	Ν	%	Ν	%	
DOCTORATE-GRANTING UNIVERSITIES	283	17	23	12	
MASTER'S COLLEGES AND UNIVERSITIES	651	39	87	47	
BACCALAUREATE COLLEGES	749	45	47	25	
Source: Carnegie Foundation for the Advancement of Teaching, Carnegie Classifications Data File, January 16, 2014.					

SCHOOL CHARACTERISTICS

The following table provides statistics comparing important characteristics of colleges and universities across the nation with those of CLA+ schools. These statistics suggest that CLA+ schools are fairly representative of four-year, not-for-profit institutions nationwide. Public school percentage and undergraduate student body size are notable exceptions.

School Characteristics of the CLA+ Institutional Sample

SCHOOL CHARACTERISTIC	NATION	CLA+
PERCENTAGE PUBLIC	30	60
PERCENTAGE HISTORICALLY BLACK COLLEGE OR UNIVERSITY (HBCU)	4	3
MEAN PERCENTAGE OF UNDERGRADUATES RECEIVING PELL GRANTS	31	32
MEAN SIX-YEAR GRADUATION RATE	51	49
MEAN BARRON'S SELECTIVITY RATING	3.6	3.1
MEAN ESTIMATED MEDIAN SAT SCORE	1058	1030
MEAN NUMBER OF FTE UNDERGRADUATE STUDENTS (ROUNDED)	3,869	7,130
MEAN STUDENT-RELATED EXPENDITURES PER FTE STUDENT (ROUNDED)	\$12,330	\$10,469

Sources: College Results Online dataset, managed by and obtained with permission from the Education Trust, covers most four -year Title IV-eligible higher-education institutions in the United States. Data were constructed from IPEDS and other sources. Because all schools did not report on every measure in the table, the averages and percentages may be based on slightly different denominators. Data also come from the Carnegie Foundation for the Advancement of Teaching, Carnegie Classifications Data File, January 16, 2014.

CLA+ INSTITUTIONS

The colleges and universities listed below in alphabetical order constitute the institutional sample for CLA+. To view a list of currently participating schools, please visit www.cae.org/claparticipants.

CLA+ Schools

Alaska Pacific University Antelope Valley College Appalachian State University Augsburg College Augustana College (SD) Aurora University Barton College Bellarmine University Bob Jones University Bowling Green State University Bridgewater College Brigham Young University-Idaho California Maritime Academy California Polytechnic State University, San Luis Obispo California State Polytechnic University, Pomona California State University, Bakersfield California State University, Channel Islands California State University, Chico California State University, Dominguez Hills California State University. East Bay California State University, Fresno California State University, Fullerton California State University, Long Beach California State University, Los Angeles California State University, Monterey Bay California State University, Monterey Bay, Computer Science and Information Technology California State University, Northridge California State University, Sacramento California State University, San Bernardino California State University, San Marcos California State University, Stanislaus Centenary College of Louisiana Christopher Newport University Clarke University College of Saint Benedict/Saint John's University Collin College

Colorado Christian University Concord University Concordia College Culver-Stockton College CUNY - Baruch College CUNY - Borough of Manhattan Community College CUNY - Bronx Community College CUNY - Brooklyn College CUNY - College of Staten Island CUNY - Hostos Community College CUNY - Hunter College CUNY - John Jay College of Criminal Justice CUNY - Kingsborough Community College CUNY - LaGuardia Community College CUNY - Lehman College CUNY - Medgar Evers College CUNY - New York City College of Technology CUNY - Queens College CUNY - Queensborough Community College CUNY - The City College of New York CUNY - York College Dillard University Drexel University, Department of Architecture and Interiors Earlham College East Carolina University Eastern Connecticut State University Emory & Henry College Fayetteville State University Flagler College Florida International University Honors College Frostburg State University Georgia College & State University Great Basin College Hamline University Hardin-Simmons University Hastings College Hesston College Hong Kong Polytechnic University Howard Community College Humboldt State University Illinois College Indiana University of Pennsylvania Jacksonville State University Keene State College Kent State University Kepler Kigali Keuka College LaGrange College Lake Forest College Lee University Lewis University Lynchburg College Marshall University Miami University - Oxford Miles College Minneapolis College of Art and Design Minnesota State Community & Technical College Mississippi University for Women

Monmouth University Montclair State University Morgan State University Morningside College National Louis University Nevada State College New York University - Abu Dhabi Newberry College Nicholls State University North Dakota State University Nyack College Ohio Wesleyan University Our Lady of the Lake University Pittsburg State University Plymouth State University Presbyterian College Purchase College - SUNY Quest University Ramapo College of New Jersey Robert Morris University Roger Williams University Saginaw Valley State University San Diego State University San Francisco State University San Jose State University Schreiner University Shepherd University Shippensburg University Sonoma State University Southern Connecticut State University Southern New Hampshire University Southern Virginia University Southwestern University St. Ambrose University St. John Fisher College Stetson University Stonehill College SUNY Cortland Texas A&M International University Texas A&M University-Texarkana Texas State University-San Marcos Texas Tech University The Citadel The College of Idaho The Ohio State University The Richard Stockton College of New Jersey The Sage Colleges Truckee Meadows Community College Truman State University University of Bridgeport University of Colorado, Boulder University of Evansville University of Great Falls University of Guam University of Hawaii at Hilo, College of Business and Economics University of Houston University of Jamestown

University of Louisiana at Lafayette

University of Missouri - St. Louis University of New Mexico University of North Carolina Pembroke University of North Dakota University of Saint Mary University of Texas - Pan American University of Texas at Arlington University of Texas at Austin University of Texas at El Paso University of Texas of the Permian Basin University of Texas, Dallas University of Texas, San Antonio University of Texas, Tyler Ursuline College Walsh College of Accountancy and Business Administration

Warner University Weber State University West Chester University of Pennsylvania Western Carolina University Western Governors University Western Michigan University Western Nevada College Westminster College (MO) Westminster College (UT) Wichita State University Wichita State University, School of Engineering Wiley College William Peace University William Woods University Wisconsin Lutheran College Yakima Valley Community

APPENDIX F: CLA+ TASKS

INTRODUCTION TO CLA+ PERFORMANCE TASKS AND SELECTED-RESPONSE QUESTIONS

CLA+ includes one Performance Task (PT) and 25 Selected-Response Questions (SRQs). All items are administered online. Each PT consists of an openended prompt that asks students to provide a constructed response. Every SRQ presents students with four options and asks them to choose a single answer. The SRQs are further organized into three sets, each focusing on a different skill area. Questions that appear on CLA+ call on students to use critical-thinking and written-communication skills as they perform cognitively demanding tasks. The integration of these skills mirrors the requirements of serious thinking and writing faced outside of the classroom.

OVERVIEW OF THE CLA+ PERFORMANCE TASK (PT)

Each PT asks students to answer an open-ended question about a hypothetical yet realistic situation. The prompt requires students to integrate analytical solving, and reasoning, problem writtencommunication skills as they consult materials in a Document Library and use them to formulate a response. The library includes a range of informational sources, such as letters, memos, summaries of research reports, newspaper articles, maps, photographs, diagrams, tables, charts, and interview notes or transcripts. Each PT is typically accompanied by four to nine documents, and students have 60 minutes to prepare their responses.

The first screen of each PT contains general instructions and an introduction to the scenario. The second screen is split. On the right side, students have a list of the informational sources in the Document Library. By using the pull-down menu, they can select and view each document. On the left side of the screen, students can read the question in the PT and enter their response in a field that has no word limit. An example of the split screen is shown on the following page.

Each PT assesses a unique combination of skills no two are exactly the same. Some PTs ask students to identify, compare, and contrast the strengths and limitations of alternate hypotheses, points of view, courses of action, etc. Other PTs ask students to review a collection of materials and choose amongst a set of options to solve a problem or propose a new solution to the problem. Still other PTs ask students to suggest or select a course of action that resolves conflicting or competing strategies and to provide a rationale for their decision, explaining why one approach is better than another. For example, students may be asked to anticipate potential difficulties or hazards associated with different ways of addressing a problem, propose likely short- and long-term consequences of these strategies, and defend one or more of these approaches.

PTs require students to utilize higher order thinking skills, more specifically, to

- recognize information that is relevant and not relevant to the task at hand;
- analyze and understand data in tables and figures;
- evaluate the credibility of various documents;
- distinguish rational arguments from emotional ones;
- determine the difference between fact and opinion;
- identify questionable or critical assumptions;
- deal with inadequate, ambiguous, or conflicting information;
- spot deception, possible bias, and logical flaws in arguments;
- identify additional information that would help resolve issues;
- weigh different types of evidence;
- organize and synthesize information from several sources; and
- marshal evidence from different sources in a written response.

To view a sample PT, please visit the Sample Tasks section of CAE's website at <u>www.cae.org/cla</u>.

Cla+ (Task 1) 1 of 1 59 min 54 sec								
Concluding Essay Your task is to write a report evaluating Dr. Greer's claim that "reducing cell phone usage while driving motorized vehicles would lower the city's vehicle-related accident rate." Dr. Greer uses the chart in Document B to support his statement. Make sure to address the strengths and/or limitations of Dr. Greer's position and support your statement with information found in the documents. There is no "correct" answer. Your report should clearly describe all the details necessary to support your position. Your answers will be judged not only on the accuracy of the information you provide, but also on how clearly the ideas are presented, how thoroughly the information is covered, how effectively the ideas are organized, and how well your writing reflects the conventions of standard written English. While your personal values and experiences are important, please write your response solely on the basis of the information provided above and in the Document Library. Type your response in the space provided. Write as much as you need to fulfill the requirements on the task; you are not limited by the size of the response area on the screen.	Select document: Document Library Contents Document 1: Stoneville Police Department Data Document Library Contents Document 1 Stoneville Police Department Data Document 2 Dr. Greer's Chart							
	BACK NEXT							

OVERVIEW OF THE CLA+ SELECTED-RESPONSE QUESTIONS (SRQs)

Like the PT, the 25 SRQs measure an integrated set of critical-thinking skills. Students utilize these skills to answer three sets of questions. The first measures scientific and quantitative reasoning, the second measures critical reading and evaluation, and the third (critique an argument) measures students' ability to identify logical fallacies and questionable assumptions. This final set requires students to detect logical flaws and questionable assumptions. Also like the PT, each question set is documentbased and includes one to three informational sources of varying natures. Students are instructed to use these materials when preparing their answers within the 30 minutes provided.

The first two question sets require students to draw on the information and arguments provided in accompanying materials. Each set contains 10 questions, for a total of 20 questions.

Supporting documents for the **Scientific and Quantitative Reasoning** set discuss real-life research results. To answer questions in this section, students must apply critical-thinking skills that include

- making inferences and hypotheses based on given results,
- evaluating the reliability of information (such as experimental design or data collection methodology),
- identifying information or quantitative data that is connected and conflicting,
- detecting questionable assumptions (such as implications of causation based on correlation),
- supporting or refuting a position,
- drawing a conclusion or deciding on a course of action to solve a problem,
- evaluating alternate conclusions, and
- recognizing when a text has open issues that require additional research.

Supporting documents for the **Critical Reading and Evaluation** set present debates, conversations, and literary or historical texts with opposing views on authentic issues. To answer questions in this section, students apply critical-thinking skills that include

- supporting or refuting a position,
- analyzing logic,
- identifying assumptions in arguments,

Preview of the Performance Task Document Library

- evaluating the reliability of information,
- identifying connected and conflicting information, and
- making justifiable inferences.

In the **Critique an Argument** set, students are presented with a brief argument about an authentic issue and asked to analyze the argument. To answer the five questions in this section, students must apply critical-thinking skills that include

- evaluating the reliability of information, including potential biases or conflicts of interest;
- detecting logical flaws and questionable assumptions;
- addressing additional information that could strengthen or weaken the argument; and
- evaluating alternate conclusions.

To view sample SRQs, please visit the Sample Tasks section of CAE's website at www.cae.org/cla.

ASSESSMENT DEVELOPMENT

CAE has a team of experienced writers who work with educational researchers and editorial reviewers to generate ideas and design carefully constructed performance tasks (PTs), selected-response questions (SRQs), and supporting documents. Each group contributes to the development and revision of these materials.

PT Development

Throughout development, writers, researchers, and reviewers refine materials to ensure that each PT can support a variety of different approaches. The prompt must be sufficiently focused to guide students purposefully while providing them with the flexibility to demonstrate independent thinking. Questions must further be structured so students need to analyze and evaluate multiple sources of information from the Document Library to draw conclusions and justify their arguments.

Accompanying documents must present information in various formats and text types (e.g., tables, figures, news articles, editorials, emails, etc.). They must also provide enough information for students to formulate a number of reasonable arguments in response to the prompt. To achieve these goals, the development team drafts and revises a list of the intended content within each document. The list is used to check that each piece of information is clearly provided in the documents and that unwanted information is not embedded. During the editorial process, information is added and removed from the documents to ensure that students can reach approximately three to four different conclusions. Typically, some conclusions are better supported by available evidence than others.

The document list also serves as a starting point for scorer training and is used in alignment with analytic descriptions in the PT scoring rubrics. After several rounds of revisions, the most promising PTs are selected for piloting. During this stage, student responses are examined to identify any lack of clarity in the prompt or any unintentional ambiguity or unuseful information in the accompanying documents. After revisions are made, PTs that meet expectations by eliciting a full range and variety of responses become operational.

SRQ Development

The development process for SRQs is similar to the one used for PTs. Writers create documents that are based on real-life data and topics and can support questions measuring higher-order thinking skills. When crafting these documents, writers present valid and invalid assumptions and conclusions, devise alternate hypotheses and conclusions, incorporate flawed arguments, and leave some issues intentionally unanswered. These characteristics serve as a foundation for the creation of SRQs.

When reviewing item sets, editors work with writers to confirm that correct answer options are in fact correct based on information provided in the documents. Editors and writers also ensure that incorrect answer options are not potentially plausible. Throughout this process, the development team also checks to make sure that questions assess the intended critical-thinking skills.

After several rounds of revision, the most promising SRQs are selected for piloting. During this stage, student responses are examined to identify any errors or lack of clarity in questions and answer options. Responses are also reviewed to check whether accompanying documents contain unintentional ambiguity or unuseful information. After revisions are made, SRQs that function well questions that are of appropriate difficulty and that effectively discriminate between high- and lowperforming students—become operational.

APPENDIX G: SCORING CLA+

SCORING CRITERIA

Student responses to **Performance Tasks** are scored in three skill areas: Analysis and Problem Solving, Writing Effectiveness, and Writing Mechanics. Students receive criterion-referenced subscores for each skill category based on key characteristics of their written responses. These characteristics are described in detail within the Performance Task rubric, available on CAE's website at www.cae.org/claptrubric.

Selected-Response Questions are scored based on the number of correct responses that students

THE SCORING PROCESS

During the piloting of **Performance Tasks (PTs)**, all student responses are double-scored. Human scorers undertake this process, and the documentation they assemble is later used to train more scorers and program the machine-scoring engine for operational test administrations.

CAE uses a combination of human and automated scoring for its operational PTs. Student responses are scored twice: once by a human scorer and once by the Intelligent Essay Assessor (IEA). This automated scoring engine was developed by Pearson Knowledge Technologies to evaluate textual meaning, not just writing mechanics. Using a broad range of CLA+ student responses and humangenerated scores, Pearson has trained the IEA to evaluate CLA+ PTs in a manner that maintains consistency between human and automated scoring.

The rigorous training that candidates undergo to become certified CLA+ scorers further promotes the validity and reliability of the scoring process. Training sessions include an orientation to the prompts, scoring guides, and rubrics; extensive feedback and discussion after the evaluation of each student response; and repeated practice grading a wide range of student responses.

To ensure the continuous calibration of human scorers, CAE has also developed the E-Verification system for its online scoring interface. This system calibrates scorers by having them evaluate previously-scored responses, or "Verification Papers," throughout the scoring process. Designed to improve and streamline scoring, the E-Verification system periodically substitutes student responses provide. Each of three question sets represents a skill area: Scientific and Quantitative Reasoning (10 questions), Critical Reading and Evaluation (10 questions), and Critique an Argument (5 questions). Because some question sets may be more difficult than others, the subscores for each category are adjusted to account for these differences and reported on a common scale. See Appendix J, *Scaling Procedures*, for more information about the scaling process.

with Verification Papers. These papers are not flagged for the scorers, and the system does not indicate when scorers have successfully evaluated them. However, if a scorer fails to assess a series of Verification Papers accurately, that scorer is targeted for additional coaching in a remediation process or is permanently removed from scoring.

Each student response receives three subscores in Analysis and Problem Solving, Writing Effectiveness, and Writing Mechanics. The subscores are assigned on a scale of 1 (lowest) to 6 (highest). Blank responses or responses unrelated to the task (e.g., what a student had for breakfast) are flagged for removal from test results.

Students also receive three subscores for the Selected-Response Questions (SRQs), one for each of the sets, which measure Scientific and Quantitative Reasoning, Critical Reading and Evaluation, and Argument Critique. Unless a student fails to start the section or is unable to finish due to a technical glitch or connection error, any unanswered SRQs are scored as incorrect. However, if a student does not attempt at least half of the SRQs. the student will not receive a score for the section. Subscores are determined by the number of correct responses, adjusted based on item difficulty, and reported on a common scale. The adjustment ensures that scoring is consistent, for example, whether a student answers seven questions correctly in an easier set or six in a more difficult one. Scores are equated so that each subscore category has the same mean and standard deviation and all test forms are comparable. Score values range from approximately 200 to 800 for each SRQ section.

APPENDIX H: MASTERY LEVELS

SETTING STANDARDS FOR CLA+

Following the creation of CLA+, a standard-setting study was conducted to establish fair and defensible levels of mastery for the new and improved assessment. This formal study was held at CAE headquarters in New York City on December 12, 2013. Twelve distinguished panelists, representing a variety of educational and commercial sectors, were invited to participate. The table below lists each panelist.

During the standard-setting study, panelists defined descriptions of three mastery levels: Basic, Proficient, and Advanced. A fourth level, Accomplished, was added in November 2014 using the same methodology and the same panelists. Panelists' discussions were based on the CLA+ scoring rubric as well as the knowledge, skills, and abilities required to perform well on CLA+. The purpose of this activity was to develop consensus among the judges regarding each mastery level and to create a narrative profile of the knowledge, skills, and abilities necessary for CLA+ students.

During subsequent rating activities, panelists relied on these consensus profiles to make item performance estimates. Judges broke into three groups of four, and each group evaluated characteristics related to one mastery level. The groups then reconvened and reported their findings to the group at large so they could form final consensus on student performance at each of the three mastery levels.

CLA+ Standard-Setting Study Farticipant List and institutional Anniation				
PARTICIPANT	INSTITUTION			
Aviva Altman	Johnson & Johnson			
Jon Basden	Federal Reserve			
Mark Battersby	Capilano University (Canada)			
Paul Carney	Minnesota State Technical and Community College			
Anne Dueweke	Kalamazoo College			
Terry Grimes	Council of Independent Colleges			
Sonia Gugga	Columbia University			
Marsha Hirano-Nakanishi	California State University System			
Rachel L. Kay	McKinsey & Company			
Michael Poliakoff	American Council of Trustees and Alumni			
Elizabeth Quinn	Fayetteville State University			
Paul Thayer	Colorado State University			

CLA+ Standard-Setting Study Participant List and Institutional Affiliation

CLA+ MASTERY LEVELS

CAE uses outcomes from the 2013 standard-setting study to distinguish between CLA+ students with varying knowledge, skills, and abilities as measured by the assessment. On individual reports, Mastery Levels are determined by students' Total CLA+ scores. On institutional reports, they are determined by each class level's mean Total CLA+ score.

Institutions should not use mastery levels for purposes other than the interpretation of test

results. If an institution wishes to use the attainment of CLA+ mastery levels as part of a graduation requirement or the basis for an employment decision, the institution should conduct a separate standard-setting study with this specific purpose in mind.

The following table summarizes each level of mastery and provides a description of students below the basic level of mastery.

LEVEL OF MASTERY	PROFILE
BELOW BASIC	Students who are below basic do not meet the minimum requirements to merit a basic level of mastery.
BASIC	Students at the basic level should be able to demonstrate that they at least read the documents, made a reasonable attempt at an analysis of the details, and are able to communicate in a manner that is understandable to the reader. Students should also show some judgment about the quality of the evidence.
	Students at the basic level should also know the difference between correlation and causality. They should be able to read and interpret a bar graph, but not necessarily a scatter plot or comprehend a regression analysis. Tables may be out of reach for basic students as well.
PROFICIENT	Students at the proficient level should be able to extract the major relevant pieces of evidence provided in the documents and provide a cohesive argument and analysis of the task. Proficient students should be able to distinguish the quality of the evidence in these documents and express the appropriate level of conviction in their conclusion given the provided evidence. Additionally, students should be able to suggest additional research and/or consider the counterarguments. Minor errors in writing need to be defined rigorously.
	Proficient students have the ability to correctly identify logical fallacies, accurately interpret quantitative evidence, and distinguish the validity of evidence and its purpose. They should have the ability to determine the truth and validity of an argument. Finally, students should be able to know when a graph or table is applicable to an argument.
ACCOMPLISHED	Students at the accomplished level of mastery should be able to analyze the information provided in the documents, extract relevant pieces of evidence, and make correct inferences about this information. Accomplished students should be able to identify bias, evaluate the credibility of the sources, and craft an original and independent argument. When appropriate, students will identify the need for additional research or further investigation. They will refute some, but not all of the counterarguments within the documents and use this information to advance their argument. Accomplished students also have the ability to correctly identify logical fallacies, accurately interpret and analyze qualitative and quantitative evidence (e.g., graphs and charts), and incorporate this information into their argument. Students will be able to correctly identify false claims and other sources of invalid information and integrate this information in their responses.
	Student responses are presented in a cohesive and organized fashion. There may be infrequent or minor errors in writing fluency and mechanics, but they will not detract from the reader's comprehension of the text.
ADVANCED	Students at the advanced level demonstrate consistency, completeness, and show a command of the English language in their response. They have a level of sophistication that is not seen in the proficient or basic levels. Advanced students create and synthesize the provided evidence, are comfortable with ambiguity, are able to structure their thoughts, understand causality, add new ideas, and introduce new concepts in order to create or seek new evidence. They think about conditions and nuances and express finer points and caveats by proposing a conditional conclusion.
	The students at this level display creativity and synthesis, while understanding the finer points in the documents. For example, advanced students will be able to synthesize the information across multiple documents and address the ambiguities in the data that are presented, such as outliers and knowing how sample size affects outcomes. Advanced students will also be able to identify and highlight gaps in logic and reasoning.

Student Levels of Mastery Profiles

APPENDIX I: DIAGNOSTIC GUIDANCE

INTERPRETING CLA+ RESULTS

CLA+ test results can be used to evaluate an institution's overall performance on tasks measuring higher-order thinking skills. Test results can also be used to determine an individual student's areas of relative strength and weakness.

Examining performance across both CLA+ sections can serve as a comprehensive diagnostic exercise since the combination of necessary knowledge, skills, and abilities differs for the Performance Task (PT) and the Selected-Response Questions (SRQs). The PT measures Analysis and Problem Solving, Writing Effectiveness, and Writing Mechanics, while the SRQs measure Scientific and Quantitative Reasoning, Critical Reading and Evaluation, and Critique an Argument (the detection of logical flaws and questionable assumptions).

SRQ subscores are assigned based on the number of questions answered correctly; this value is then adjusted to account for item difficulty, and the adjusted value is converted to a common scale. Established in relation to the test performance of freshmen in the fall of 2013, the scale has a mean of 500 and a standard deviation of 100. SRQ subscores thus range from approximately 200 to 800.

PT subscores are assigned on a scale of 1 (lowest) to 6 (highest). Unlike the SRQ subscores, PT subscores

are not adjusted for difficulty. These subscores remain as is because they are intended to facilitate criterion-referenced interpretations. For example, a score of "4" in Analysis and Problem Solving signifies that a response has certain qualities (e.g., "Provides valid support that addresses multiple pieces of relevant and credible information..."). Any adjustment to the score would compromise this interpretation.

The ability to make a claim such as, "Our students seem to be doing better in Writing Effectiveness than in Analysis and Problem Solving," is clearly desirable. These types of observations can be made by comparing the distributions for each subscore in Section 4 of your institutional report (specifically, on page 5). Please examine these test results in combination with the PT scoring rubric as well, available on CAE's website at www.cae.org/claptrubric.

CLA+ Mastery Levels further contextualize PT and SRQ subscores by interpreting test results in relation to the qualities exhibited by examinees. Each Mastery Level corresponds to specific evidence of critical-thinking and written-communication skills. Please see Appendix H, *Mastery Levels*, for detailed information about each Mastery Level.

COMPARING RESULTS ACROSS ADMINISTRATIONS

One way to assess institutional performance is to track changes in CLA+ test scores over time. This goal can be achieved by testing a cohort of students longitudinally or by participating regularly in crosssectional CLA+ administrations.

The CLA+ assessment format differs from that of its predecessor, the CLA. Therefore, direct score comparisons are not feasible for test data collected before and after fall 2013. However, scaling equations can be used to adjust CLA scores for the purpose of making comparisons with CLA+.

Schools wishing to relate current CLA+ test results to CLA results in previous years can use the following equation, derived by comparing the CLA and CLA+ total scores from 132 institutions that tested students on both forms of the assessment (r=0.881):

CLA scores from fall 2010 – spring 2013: $score_{CLA+} = 204.807 + (0.792 \cdot score_{CLA})$

CLA scores from before fall 2010: $score_{CLA+} = 212.908 + (0.673 \cdot score_{CLA})$

In addition to making direct score comparisons across earlier test administrations, schools can also use their percentile rankings to determine changes in performance relative to other CLA+ institutions.

Importantly, all test administrations after fall 2013 will be readily comparable. The institutional sample used for setting norms (percentile rankings, valueadded parameters, etc.) will be fixed as of the 2013-14 academic year. So, any changes in value-added score or percentile ranking can now be attributed to a school's CLA+ test results rather than potential shifts in the norming sample.

APPENDIX J: SCALING PROCEDURES

CONVERTING CLA+ SCORES TO A COMMON SCALE

To provide CLA+ scores, CAE converts SRQ subscores and PT and SRQ section scores to a common scale of measurement.¹ This process allows us to combine score values from different assessment tasks and to compute mean scale scores for each CLA+ section. The process also lets us calculate a total average scale score for the examination based on performance within both sections.

For each **Performance Task (PT)**, raw subscores (for the three skill categories) are added to produce a raw section score. Because some PTs are more difficult than others, the raw section score is then converted to a common scale of measurement. The conversion produces scale scores that maintain comparable levels of proficiency across performance tasks and test forms. So, for example, a CLA+ scale score would indicate the same percentile rank regardless of the task a student received.

For the PT, CAE uses a linear transformation when converting raw scores to scale scores. The process creates a scale score distribution for CLA+ freshmen that has the same mean and standard deviation as their combined SAT Math and Critical Reading (or converted ACT) scores. The transformation was defined using data from college freshmen who took CLA+ in fall 2013. This type of scaling preserves the shape of the raw score distribution and maintains the relative standing of students. For example, the student with the highest raw score on a PT will also have the highest scale score for that task; the student with the next highest raw score will be assigned the next highest scale score, and so on.

This scaling practice ensures that a very high PT raw score (not necessarily the highest possible score) corresponds approximately to the highest SAT (or converted ACT) score earned by a freshman testing in fall 2013. Similarly, a very low PT raw score would be assigned a scale score value close to the lowest SAT (or converted ACT) score earned by a freshman taking CLA+ in fall 2013. On rare occasions when students earn exceptionally high or low raw PT scores, their scale scores may fall outside the normal SAT Math and Critical Reading score range of 400 to 1600.

For the **Selected-Response Questions (SRQs)**, raw subscores (for the three skill categories measured by the three question sets) are determined based on the number of correct responses. These raw subscores are first equated and then placed on a common scale. This process adjusts the subscores based on the difficulty of the item sets so the subscores have the same mean and standard deviation across all question sets. Comparisons can then be made across test forms.

Using a linear transformation, CAE then converts the equated subscores to a more interpretable scale with a mean of 500 and standard deviation of 100, again, based on data from freshmen taking CLA+ in fall 2013. This scale produces SRQ subscores ranging from approximately 200 to 800, similar to the subsections of the SAT.

The weighted average of the SRQ subscores is then transformed again, using the same scaling parameters as the PT. As before, the process creates a scale score distribution for CLA+ freshmen that has the same mean and standard deviation as their combined SAT Math and Critical Reading (or converted ACT) scores. The transformation is based on data from college freshmen who took CLA+ in fall 2013. The application of common parameters places both CLA+ section scores on the same scale.

Finally, CLA+ **Total Scores** are calculated by taking the average of the two CLA+ section scores. Thus, students who do not complete or provide scorable responses for both sections of the assessment do not receive Total CLA+ scores.

¹ Again, PT subscores are not adjusted because they support criterion-referenced interpretations based on the use of a scoring rubric.

SCALING EAA SCORES

Entering Academic Ability (EAA) is determined based on one of three sets of scores: (1) combined SAT Math and Critical Reading, (2) ACT Composite, or (3) Scholastic Level Examination (SLE) scores.

To facilitate testing comparisons across schools, CAE converts ACT scores to the scale of measurement used to report combined SAT Math and Critical Reading scores. We use the ACT-SAT crosswalk below for this purpose. CAE administers the SLE at schools in which a majority of students lacks SAT or ACT scores (e.g., two-year institutions and open-admission schools). In these instances, the SLE, a short-form cognitive ability measure produced by Wonderlic, Inc., is added to CLA+. SLE scores are then converted to the SAT score scale using data from 1,148 students who took the CLA in spring 2006 and had both SAT and SLE scores.

SAT, converted ACT, and converted SLE scores are all referred to as EAA scores.

Standard ACT to SAT Crosswalk				
АСТ	SAT			
36	1600			
35	1560			
34	1510			
33	1460			
32	1420			
31	1380			
30	1340			
29	1300			
28	1260			
27	1220			
26	1190			
25	1150			
24	1110			
23	1070			
22	1030			
21	990			
20	950			
19	910			
18	870			
17	830			
16	790			
15	740			
14	690			
13	640			
12	590			
11	530			

Standard ACT to SAT Crosswalk

Source: ACT (2008). *ACT/College Board Joint Statement*. Retrieved from http://www.act.org/aap/concordance/pdf/report.pdf

APPENDIX K: MODELING DETAILS

MODELING STUDENT-LEVEL SCORES

When determining value-added scores on the student level, an equation like the one below is used to model the relationship between the Entering Academic Ability (EAA) scores of senior students and their CLA+ scores:

$CLA_{ij} = C\overline{L}A_j + 0.48(EAA_{ij} - E\overline{A}A_j) + r_{ij}$

In this equation, CLA_{ij} represents the CLA+ score of senior student i in school j. This value is modeled as a function of school j's average senior CLA+ score (CLA_j) and student i's EAA score (EAA_{ij}) minus the average EAA score of all participating seniors at school j (EAA_j). Essentially, the senior student's CLA+ score in this equation equals (1) the school's average senior CLA+ score plus (2) an adjustment based on the student's EAA score relative to the average EAA score of all senior participants in school j plus (3) residual term r_{ij} , which is equal to the difference between the student's observed and expected CLA+ performance. Further, the studentlevel slope coefficient for EAA is 0.48 in this

MODELING SCHOOL-LEVEL SCORES

During hierarchical linear modeling (HLM), valueadded scores on the school level are derived using an equation such as the following:

$CLA_{j} = 450.47 + 0.44(EA_{j}) + 0.20(CLA_{fr,j}) + u_{j}$

In this equation, CLA_j represents the average senior CLA+ score at school j, EA_j represents the average EAA score of all participating seniors at school j, $CLA_{fr,j}$ represents the average CLA+ score of participating freshmen at school j, and u_j represents the school's value-added score estimate. More specifically, u_j is the difference between a school's observed and expected average senior CLA+ performance. In this equation, 450.47 is the schoollevel intercept for the total CLA+ score, 0.44 is the school-level slope coefficient for the average EAA score, and 0.20 is the school-level slope coefficient for the average freshman CLA+ score.

It may seem unconventional to use the average freshman CLA+ score as a predictor of the average

equation, which indicates that for every 1 point difference in EAA, one would expect to see a 0.48 point difference in CLA+ performance.

To illustrate the use of this equation for computing a student's expected CLA+ score, consider a school with an average senior CLA+ score of 1200 and an average EAA score of 1130. A senior student in this school with an EAA score of 1080 would be expected to have a CLA+ score of 1200 + 0.48(1080 - 1130) + 0 = 1176. For residual term r_{ij} , 0 indicates no difference between observed and expected performance, while positive numbers denote "better than expected" performance and negative numbers denote "worse than expected" performance. So, if this student actually scored a 1210 on CLA+, then residual term r_{ij} would be +34 instead of 0 because this student would have scored 34 points higher than one would expect given his or her EAA. Using the equation described here would produce student-level deviation scores that differ slightly from those that inform the performance levels reported in your Student Data File.

senior CLA+ score, but analyses of CLA+ data consistently indicate that average freshman CLA+ performance adds significantly to this model. Average EAA and average freshman CLA+ performance are both useful in the model because they demonstrate distinct, significant characteristics of students as they enter college. Moreover, the model would not be credible as a means of computing value-added CLA+ scores if there were no control for CLA+ performance at the start of college.

To illustrate the use of this equation for estimating a school's value-added scores, consider the school we discussed above once again. This institution has an average freshman CLA+ score of 1050, an average senior CLA+ score of 1175, and an average senior EAA score of 1130. According to the school-level equation, one would expect the average senior CLA+ performance at this school to be 450.47 + 0.44(1130) + 0.20(1050) + 0 = 1158.

However, the observed average senior CLA+ performance was 1190, which is 17 points higher

than the average senior CLA+ score expected at schools with similar EAA and freshman CLA+ scores. Once converted to a standard scale, the value-added score for this school would be 0.39, which would place the institution in the "Near Expected" performance level.

To expand on the significance of value-added scores and their proper interpretation, consider a group of CLA+ schools whose seniors had a similar set of academic skills upon entering college, as indicated by their average SAT, ACT, or SLE scores and their average CLA+ scores as freshmen. This similarity is critical as a basis of later comparison using valueadded scores. If the average performance of seniors at one school in this group was better than the average performance of seniors at the other schools, one could infer that greater gains in critical thinking and written communication occurred at this school. That is, the school may have added greater value to its students' educational experience over the course of four years.

INTERPRETING CONFIDENCE INTERVALS

Value-added scores are estimates of unknown quantities-"best guesses" based on reported information. Given their inherent uncertainty, these estimates must be interpreted in light of available information about their precision. As described in Appendix C, Explanation of Your Results, valueadded estimation using hierarchical linear modeling (HLM) provides standard errors which can be used to compute a unique 95% confidence interval for each school. These standard errors reflect variation in EAA and CLA+ scores within and between schools and are most strongly related to senior sample size. Schools testing larger samples have smaller standard errors and corresponding 95% confidence intervals—and therefore obtain more precise valueadded estimates.

To illustrate the relationship between these components of estimation, let us return to the example school with a value-added score of 0.39. If the senior sample size at this institution were near 100, the school would have a standard error of 0.26 (on the standardized value-added score scale). The 95% confidence interval for this school would thus range from -0.12 to 0.90, which is calculated as the value-added estimate (0.39) plus or minus 1.96 multiplied by the standard error (0.26): $0.39 \pm (1.96) 0.26$. To understand the significance of sample size, consider that the confidence interval would have been about 40% larger (from -0.34 to 1.12) if this school tested half as many students.

The major goal of value-added modeling is to obtain a benchmark of student performance based on demonstrated ability at the time of college entrance and to identify schools admitting similar students by applying this criterion. It is important to understand the types of comparisons that can be made using value-added scores as well as their limitations. For instance, a high value-added score does not necessarily indicate high absolute performance on CLA+. Schools with low absolute CLA+ performance may obtain high value-added scores by performing well relative to expectation (i.e., relative to the average performance of schools testing students with similar academic skills upon college entrance). Likewise, schools with high absolute CLA+ performance may obtain low value-added scores by performing poorly relative to expectation. Importantly, though it is technically acceptable to interpret value-added scores as relative to all other CLA+ schools after controlling for student characteristics, this approach is not advisable because it encourages false comparisons among disparate institutions.

Alternatively, it would have been about 80% smaller (from 0.29 to 0.49) if the school tested twice as many students.

One could draw several inferences from the 95% confidence interval calculated for the example school. First, the school's value-added score is significantly different from scores lower than -0.12 and greater than 0.90. Also, because 0 falls within this range, one might say the school's value-added score is not significantly different from 0. Here, it should be noted that a value-added score of 0 does *not* indicate the absence of learning, as if students made no gains at their institution. Rather, a value-added score of 0 reflects typical (or "near expected") average senior CLA+ performance, which implies educational outcomes typical of schools testing students with similar academic skills upon college entrance.

Inaccurate interpretations of confidence intervals are unfortunately common. For instance, it is *not* correct to say there is a 95% chance that the example school's "'true" value-added score is between -0.12 and 0.90. Rather, there is a 95% chance that the interval ranging between -0.12 and 0.90 includes the true value-added score. Chance lies in the identification of the correct range, not the existence of the score. Put another way, the confidence interval reflects uncertainty in the estimate of the true score due to sampling variation, not uncertainty in the true score itself. Correctly interpreted, a 95% confidence interval indicates the variation in value-added score ranges we should expect to see if testing were repeated with different samples of students a large number of times. So, if testing were repeated 100 times with different samples of students, about 95 out of the 100 resulting confidence intervals would include a school's "true" value-added score.

STATISTICAL SPECIFICATION OF THE CLA+ VALUE-ADDED MODEL

Level 1 (Student Level): $CLA_{ij} = \beta_{0j} + \beta_{1j} (EAA_{ij} - E\overline{A}A_j) + r_{ij}$

- CLA_{ij} is the CLA+ score of student i at school j.
- *EAA*_{*ij*} is the Entering Academic Ability (EAA) score of student *i* at school *j*.
- $E\overline{A}A_j$ is the mean EAA score at school j.
- β_{0j} is the student-level intercept (equal to the mean CLA+ score at school j).
- ^β1*j* is the student-level slope coefficient for EAA at school *j* (assumed to be the same across schools).
- r_{ij} is the residual for student *i* in school *j*, where $r_{ij} \sim N(0,\sigma^2)$ and σ^2 is the variance of the student-level residuals (the pooled within-school variance of CLA+ scores after controlling for EAA).

Level 2 (School Level): $\beta_{0j} = \gamma_{00} + \gamma_{01}(E\overline{A}A_j) + \gamma_{02}(C\overline{L}A_{fr,j}) + \mu_{0j} \text{ and } \beta_{1j} = \gamma_{10}$

- *EAAj* is the mean EAA score at school *j*.
- *CLA_{fr,j}* is the mean freshman CLA+ score at school *j*.
- β_{0j} is the student-level intercept (equal to the mean CLA+ score at school j).
- ^β1*j* is the student-level slope coefficient for EAA at school *j* (assumed to be the same across schools).
- γ_{00} is the school-level value-added equation intercept.
- γ_{01} is the school-level value-added equation slope coefficient for senior mean EAA.
- γ_{02} is the school-level value-added equation slope coefficient for freshman mean CLA+.
- γ_{10} is the student-level slope coefficient for EAA (assumed to be the same across schools and thus equivalent to β_{1j}).
- μ_{0j} is the value-added equation residual for school j (i.e., the value-added score), where $\mu_{0j} \sim N(\begin{bmatrix} 0\\0 \end{bmatrix}, \begin{bmatrix} \tau_{00} & 0\\0 & 0 \end{bmatrix})$ and τ_{00} is the variance of the school-level residuals (the variance in mean CLA+ scores after controlling for mean EAA and mean freshman CLA+ scores).

Mixed Model (combining the school- and student-level equations and utilizing the same variables as above):

$$CLA_{ij} = \gamma_{00} + \gamma_{01} (E\overline{A}A_j) + \gamma_{02} (C\overline{L}A_{fr,j}) + \gamma_{10} (EAA_{ij} - E\overline{A}A_j) + \mu_{0j} + r_{ij}$$

ESTIMATED PARAMETERS FOR THE VALUE-ADDED MODEL

Estimated Parameters for the Value-Added Model

	γ ₀₀	γ_{10}	γ_{01}	γ_{02}	STANDARD DEVIATION
TOTAL CLA+ SCORE	450.47	0.48	0.44	0.20	43.56
PERFORMANCE TASK	442.73	0.39	0.35	0.29	52.50
SELECTED-RESPONSE QUESTIONS	454.37	0.57	0.50	0.14	43.71

The table above shows the estimated parameters for the CLA+ value-added model. Using these parameters and the instructions below (or the statistical models on the previous page), you will be able to compute the expected senior CLA+ score for your institution. In combination with the observed mean score for seniors at your school, you can then calculate your school's value-added score. Using these values, you can also perform subgroup analyses or make value-added estimates for student groups with longitudinal data.

HOW TO CALCULATE CLA+ VALUE-ADDED SCORES

To calculate value-added scores for your students, you will need:

- Samples of entering and exiting students with EAA and CLA+ scores (See your CLA+ Student Data File.)
- The estimated parameters for the value-added model (See the table above.)
- 1. Refer to your CLA+ Student Data File to identify your subgroup sample of interest. The subgroup must contain freshmen and seniors with EAA and CLA+ scores.
- 2. Using your CLA+ Student Data File, compute:
 - The mean EAA score of seniors (exiting students) in the sample
 - The mean CLA+ score of freshmen (entering students) in the sample
 - The mean CLA+ score of seniors (exiting students) in the sample
- 3. Calculate the senior sample's expected mean CLA+ score, using the parameters from the table above. Please note that the same equation can be used for each CLA+ section score and for the Total CLA+ score as well by selecting the appropriate parameter values and inserting them into this equation:

expected mean CLA score = $\gamma_{00} + \gamma_{01}$ (senior mean EAA) + γ_{02} (freshman mean CLA score)

4. Use your expected score to calculate your subgroup sample's value-added score:

value-added score, unstandardized = (senior mean CLA score) – (expected mean CLA score)

5. Convert that value-added score to standard deviation units, using the standard deviation value in the table above:

 $value-added \ score, \ standardized = \frac{value - added \ score, \ unstandardized}{Standard \ Deviation}$

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APPENDIX L: PERCENTILE LOOK-UP TABLES

PERCENTILE LOOK-UP TABLES FOR CLA+ SCORES

For schools interested in the distribution of CLA+ performance, CAE provides percentile tables that list scores for total CLA+, as well as each section of the examination (PT and SRQs) and EAA, all associated with a percentile value. These tables are available on CAE's website. Institution-level percentile scores can be found at <u>www.cae.org/claplusschoolpercentiles</u>, and student-level percentile scores can be found at <u>www.cae.org/claplusStudentpercentiles</u>.

APPENDIX M: STUDENT DATA FILE

EXPLORING STUDENT DATA

In tandem with your institutional report, CAE provides a CLA+ Student Data File, which gathers content from three sources: CLA+ scores and identifiers computed by CAE, academic data and demographic information provided by your registrar, and self-reported information from your students' CLA+ online profiles and post-assessment surveys. Each piece of data in the spreadsheet is identified as a separate variable.

The Student Data File contains information identifving each student the and test administrations being reported. Here, you will also find testing times and a full range of scoring information, such as Performance Task (PT) subscores and section scores, Selected-Response Question (SRQ) subscores and section scores, and Total CLA+ scores. Other scoring information includes performance levels and percentile ranks for each section and the test as a whole, overall mastery levels, and Entering Academic Ability (EAA) scores.

The data file provides student grade point average and demographic information as well, including student responses to new survey questions regarding how much effort they put into each CLA+ section and how engaging they found these sections to be. Student responses may help contextualize individual scores and institutional results. These responses may also help schools identify motivational issues within participant groups, so schools can adjust their outreach and recruitment methods for future administrations.

Local Survey is a tool that allows institutions to add as many as nine questions of their own to the postassessment survey. If an institution uses the Local Survey feature within the CLA+ testing platform, responses to these questions will also appear in the Student Data File. The set of combined questions allows schools to create a richer, customized collection of data to facilitate institutional research using CLA+.

You may link the student-level information in this file with other data you collect—for example, from the National Survey of Student Engagement (NSSE), the Cooperative Institutional Research Program (CIRP), or from local portfolios, assessments, or studies of course-taking patterns, specialized program participation, etc. The gathered information can help you hypothesize about a range of factors related to institutional performance.

Student-level scores were not originally designed to serve a diagnostic purpose at the individual level. However, with the advent of CLA+, these scores have greater utility. Student-level results can now be used for formative purposes, to identify areas of weakness for individual students and to help determine performance issues across participant groups. Schools may analyze the performance of student subgroups to determine whether certain students benefit from targeted educational mav enhancements. Value-added scores may be estimated for these subgroups as well and compared to growth estimates across the institution.

Starting with the fall 2013 administration, studentlevel CLA+ results can now be compiled from year to year, yielding a larger and much richer data set than one gathering results from a single academic year. Student data aggregated across years will allow schools to track performance longitudinally so they can identify improvements in critical thinking and written communication made by their students.

APPENDIX N: MOVING FORWARD

WHAT NEXT?

The information presented in your institutional report is designed to help you better understand the contributions your school has made toward student learning. Yet, the report alone provides only a snapshot of student performance. By combining it with other tools and services that CLA+ has to offer, the institutional report can become part of a powerful evaluation and enrichment strategy. It can help you and your school target specific areas of improvement and align teaching, learning, and assessment effectively to enhance student performance over time.

We encourage institutions to examine CLA+ performance closely and review the results carefully with their educators. Schools can extend these analyses by linking student-level CLA+ outcomes with other data sources and pursuing in-depth sampling. Collaboration with peer schools and participation in professional development opportunities can support institutions and their educators further by showing how research findings can inform teaching practices and help improve student learning.

Using your Student Data File, you can relate studentlevel CLA+ results to data you collect on coursetaking patterns, grade achievement, and other topics of inquiry. CLA+ subscores in Analysis and Problem Solving, Writing Effectiveness, Writing Mechanics, Scientific and Quantitative Reasoning, Critical Reading and Evaluation, and Critique an Argument can contribute to analyses of portfolios, student surveys, and other sources by helping you focus on specific areas that may benefit from improvement. Internal analyses conducted through in-depth sampling can help you generate hypotheses and develop a basis for additional research.

CLA+ can offer peer group comparisons, but the true strength of peer learning comes through collaboration. CAE facilitates cooperative relationships among CLA+ schools by encouraging the formation of consortia. Moreover, CAE hosts web conferences that periodically feature campuses engaged in promising work with CLA+.

CAE also provides workshops geared toward helping institutions maximize the utility of their Student Data Files. In these sessions, CAE researchers work with institutional staff, showing them ways to dig deeper into student results so they can answer questions about performance on CLA+ and identify areas of strength or weakness. To reserve one of these sessions for your institution, please email clateam@cae.org.

Finally, our professional development services shift the focus from assessment outcomes to pedagogical tools in Performance Task Academies. These twoday, hands-on training workshops offer faculty members guidance in the creation of their own performance tasks. Modeled on the structure of CLA+ tasks and designed to support the teaching objectives of individual courses, faculty-developed tasks can be used as classroom exercises, homework assignments, or even local-level assessments. To learn more about Performance Task Academies, please consult the Events page on the CAE website (www.cae.org).

In all these ways, we encourage institutions to explore a system of continuous improvement driven by the diagnostic potential of CLA+. When used in combination, our programs and services reinforce the belief that institutions must connect teaching, learning, and assessment in authentic and meaningful ways to strengthen and advance their students' higher-order thinking skills.

Without your contributions, CLA+ would not be on the exciting path it is on today. We thank you for your participation and look forward to your continued involvement!

APPENDIX O: CAE BOARD OF TRUSTEES AND OFFICERS

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